



Engineering & Property Management Fast Facts

E&PM originated when the city's then-public works department was reorganized in 1979 into Charlotte-Mecklenburg Utilities, Charlotte Department of Transportation and E&PM.

BUDGET

\$97,500,000

NUMBER OF EMPLOYEES

329

CUSTOMER SERVICE INFORMATION

NUMBER OF CUSTOMERS

All Charlotte residents (716,000)

ONLINE ENHANCEMENTS FOR CUSTOMERS OR OTHER CONVENIENCES

E&PM accepts commercial site development plans electronically, saving printing costs and streamlining the review process.

Online customer service surveys for Engineering Services, Land Development and Storm Water Services.

SERVICES DELIVERED

Building Services provides round-the-clock maintenance for more than 150 City facilities totaling more than 4.5 million square feet.

Bidding and Contracting Services manages preparation of Request for Quotation, and preparation and awarding of bids for different City business units.

Construction Administration and Field Oversight manages infrastructure projects such as road and storm drains from initial planning through construction.

Inspections are conducted on residential and commercial building projects as construction proceeds.

Landscape and Beautification manages trees, shrubs and landscape of all City buildings and transportation rights-of-way.

Real Estate Acquisition & Management acquires land for right-of-ways or public projects, surveys property for mapping and manages real estate assets.

Neighborhood Improvement Program manages projects intended to improve designated neighborhoods, including traffic calming and street, sidewalk and storm water drain repair.

Planning & Design oversees initial plans, design and construction of neighborhood, storm water, transit and roadway improvement programs.

AWARDS AND RECOGNITION

E&PM built the NASCAR Hall of Fame (\$154.5 million project) on time and on budget.

E&PM manages 175 public facilities totaling 4.9 million square feet.

E&PM preserves and protects Charlotte's nationally recognized tree canopy.



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