

Council Budget Committee
Friday, February 13, 2015, 2:30 – 4:00 p.m.
Charlotte-Mecklenburg Government Center
Room 280

Committee Members: Greg Phipps, Chair
 Ed Driggs, Vice Chair
 Patsy Kinsey
 Vi Lyles
 LaWana Mayfield

Staff Resource: Kim Eagle, Interim Strategy & Budget Director

AGENDA

I. Storm Water Services Capital and Financial Planning

Staff: Jennifer Smith, Storm Water

(Attachment 1)

Action requested: Discussion and Feedback

NEXT MEETING: March 5th, 2:00pm

Distribution: Mayor and City Council
 Ron Carlee, City Manager
 Ron Kimble
 Debra Campbell
 Ann Wall
 Hyong Yi
 Carol Jennings
 Robert Hagemann
 Robin LoFurno
 Sandy D'Elosua
 Jason Kay

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Storm Water Services Capital and Financial Planning

February 13, 2015



Storm Water Services Policy Questions

- How long should a citizen wait for service?
 - Options to reduce the wait time/backlogs and associated costs
- Should the fee structure or rates change?
 - Options that are more equitable
 - Options that generate additional revenue
- Should the qualification criteria for service be modified?
 - Possible criteria that would no longer qualify



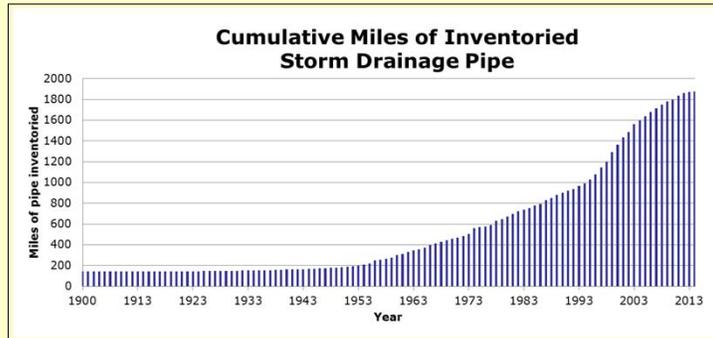
Sinkhole at 6611 Windyrush Road

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How long should a citizen wait for service?

- Majority of requests for service are for failing infrastructure
- Ongoing need to maintain and replace system
- Storm drainage pipe installed in 70-90's will require replacement in next few years
- Amount of pipe more than doubled from 1994-2014 and number of requests will go up



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How long should a citizen wait for service?

Maintenance & Repairs - AI, A & B requests for service

| FY16-FY28 | Current Program 9 Year Backlog Projected | 4 Year Backlog Projected | 1 Year Backlog Projected |
|--|--|-----------------------------|-----------------------------|
| Current Projected Funding | \$267 M | \$267 M | \$267 M |
| Additional Funding Needed | \$0 M | \$198 M | \$286 M |
| Number of Requests at Start of FY16 | 1,277 | 1,277 | 1,277 |
| Number of Requests at End of FY28 | 3,243 | 1,858 | 409 |
| Backlog Projection at end of FY28 | 9 year wait and growing | 4 year wait and growing | 1 year wait |
| Total number of requests evaluated | 4,538 | 5,923 | 7,372 |

Note: Dollar amounts are in millions

- Dependent on hiring staff and contractors
- Additional staffing will be needed over multiple years
- Assumes number of new requests will increase each year as miles of pipe increase

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How long should a citizen wait for service?

Low Priority - C requests for service

| FY16-FY28 | Current Program | 21 Year Backlog Projected | 4 Year Backlog Projected |
|--|--|---------------------------|--------------------------|
| Additional Funding Needed | \$0 M | \$50 M | \$149 M |
| Number of Requests at Start of FY16 | 6,225 | 6,225 | 6,225 |
| Number of Requests at End of FY28 | 9,845 | 7,145 | 2,717 |
| Backlog Projection at end of FY28 | 89 year wait and growing | 21 year wait and growing | 4 year wait and growing |
| Total number of requests evaluated | 1,275 Requests adjacent to other higher priority requests | 3,906 | 6,777 |

Note: Dollar amounts are in millions

- Estimates based on early 2000 data
- Dependent on hiring staff and contractors
- Additional staffing spread over multiple years
- Assumes number of new requests will increase each year

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How long should a citizen wait for service?

Flood Control Projects

| FY16-FY28 | Current Budget Average 4 projects started each year | Average 6 projects started each year | Average 8 projects started each year |
|---|---|--------------------------------------|--------------------------------------|
| Current Projected Funding | \$506 M | \$506 M | \$506 M |
| Additional Funding Needed | \$0 M | \$244 M | \$417 M |
| Number of project at Start of FY16 | 64 | 64 | 64 |
| Number of projects at End of FY28 | 123 | 96 | 68 |
| Backlog Projection at end of FY28 | 31 years and growing | 16 years and growing | 9 years and growing |
| Total number of projects started | 54 | 81 | 109 |

Note: Dollar amounts are in millions

- Dependent on hiring staff, consultants and contractors
- Additional staffing spread over multiple years
- Assumes number of new projects will increase each year

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How long should a citizen wait for service?

| FY16 – FY28 | Maintenance & Repairs (A1,A,B) | Low Priority (C) | Flood Control |
|--|------------------------------------|------------------------------------|-------------------------------------|
| Current Projected Funding and Wait | \$267 M 9 year wait and growing | \$0 M 89 year wait and growing | \$506 M 31 year wait and growing |
| Moderate Approach Additional Funding and Wait | \$198 M 4 year wait and growing | \$50 M 21 year wait and growing | \$244 M 16 year wait and growing |
| Aggressive Approach Additional Funding and Wait | \$286 M 1 year wait and growing | \$149 M 4 year wait and growing | \$417 M 9 year wait and growing |

Note: Dollar amounts are in millions

- Dependent on hiring staff, consultants and contractors
- Additional staffing spread over multiple years
- Assumes number of new projects will increase each year

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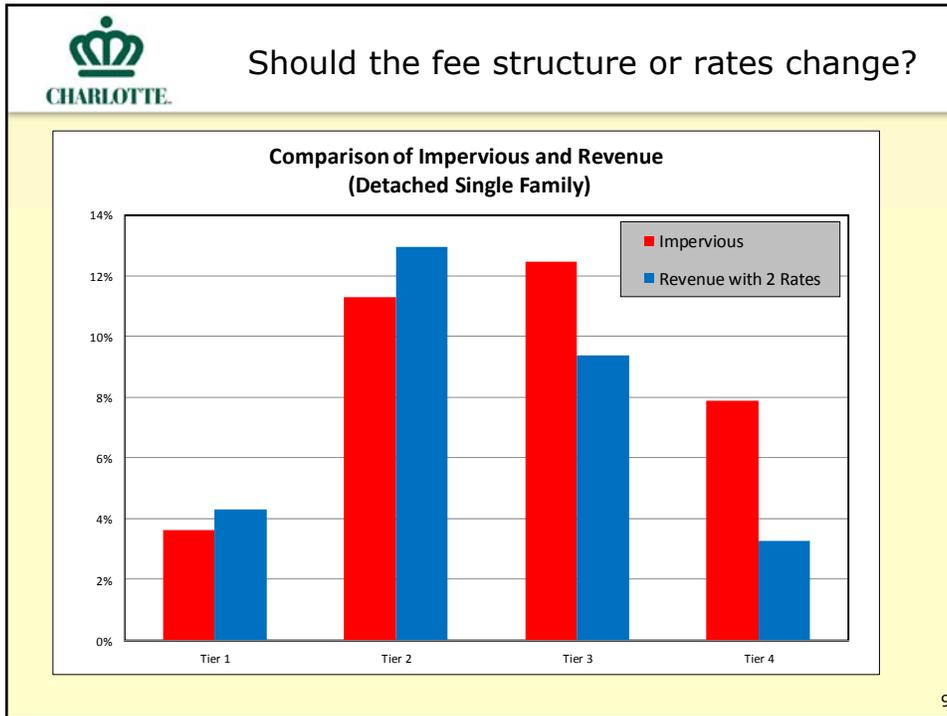


Should the fee structure or rates change?

| Current Fee Structure | % Parcels per Tier* | Median Square Footage* | FY15 Monthly Rate | Monthly per sq ft charge at median |
|---|---------------------|------------------------------|-------------------|------------------------------------|
| Detached Single-Family Residential | | | | |
| Tier I < 2,000 sq ft | 20% | 1,673 | \$5.52 | 33/100 penny |
| Tier II 2,000 to <3,000 sq ft | 41% | 2,467 | \$8.13 | 33/100 penny |
| Tier III 3,000 to <5,000 sq ft | 29% | 3,648 | \$8.13 | 22/100 penny |
| Tier IV 5,000 sq ft & up | 10% | 6,034 | \$8.13 | 13/100 penny |
| All Other | | | | |
| Per Impervious Acre | | Billed for actual impervious | \$135.56 | 31/100 penny |

* Calculations based on single family impervious data that has been collected and QA/QC to this point.
* Percentages and median will change slightly.

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Should the fee structure or rates change?

| Current Fee Structure | Median Square Footage | FY15 2 Rates | 3 Rates | 4 Rates |
|---|------------------------------|----------------------------|----------------------------|----------------------------|
| Detached Single-Family Residential | | | | |
| Tier I < 2,000 sq ft | 1,673 | \$5.52 (33/100 penny) | \$5.52 (33/100 penny) | \$5.52 (33/100 penny) |
| Tier II 2,000 to <3,000 sq ft | 2,467 | \$8.13 (33/100 penny) | \$8.13 (33/100 penny) | \$8.13 (33/100 penny) |
| Tier III 3,000 to <5,000 sq ft | 3,648 | \$8.13 (22/100 penny) | \$13.18 (36/100 penny) | \$12.04 (33/100 penny) |
| Tier IV 5,000 sq ft & up | 6,034 | \$8.13 (13/100 penny) | \$13.18 (22/100 penny) | \$19.91 (33/100 penny) |
| All Other | | | | |
| Per Impervious Acre | Billed for actual impervious | \$135.56 (31/100 penny) | \$143.73 (33/100 penny) | \$143.73 (33/100 penny) |

Note: This chart is for illustration purposes only. The cost per square foot could be set at any rate.

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Should the fee structure or rates change?

- Possible options to create additional funding capacity
 - Issue additional debt
 - Increase revenue by expanding number of rates and/or increasing rates

- Consideration in creating additional funding capacity
 - Maintain fund balance set by City Council
 - Maintain debt coverage to retain desired bond ratings
 - Maintain ability to fund emergency projects



Should the fee structure or rates change?

| Program Funding Capacity FY16-FY28 | | | | | | | | | | | | |
|------------------------------------|-----------|------|------|-----------|-------|-------|--------------|-------|-------|-----------|-------|-------|
| Number of Rates | 2 | 3 | 4 | 2 | 3 | 4 | 2 | 3 | 4 | 2 | 3 | 4 |
| Fee Increase | 0% Annual | | | 3% Annual | | | 6% Declining | | | 6% Annual | | |
| Capital Projected Expenditure | \$703 M | | | \$703 M | | | \$703 M | | | \$703 M | | |
| Available Funding Capacity | (\$80) | \$26 | \$67 | \$226 | \$304 | \$349 | \$315 | \$409 | \$461 | \$592 | \$656 | \$718 |

Note: Dollar amounts are in millions





Should the fee structure or rates change?

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|------------------------------------|-----------|------|------|-----------|-------|-------|--------------|-------|-------|-----------|-------|-------|
| Number of Rates | 2 | 3 | 4 | 2 | 3 | 4 | 2 | 3 | 4 | 2 | 3 | 4 |
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| Funding Capacity Available | (\$80) | \$26 | \$67 | \$226 | \$304 | \$349 | \$315 | \$409 | \$461 | \$592 | \$656 | \$718 |

| Programs | Current Project Funding | Moderate Approach Additional Funding | Aggressive Approach Additional Funding |
|----------------------------------|-------------------------|--------------------------------------|--|
| Maintenance & Repairs (A1, A, B) | \$267 | \$198 | \$286 |
| Low Priority (C) | \$0 | \$50 | \$149 |
| Flood Control | \$506 | \$244 | \$417 |

Note: Dollar amounts are in millions

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Should the fee structure or rates change?

Other options that could save money:

- Revise maximum fee credit
 - Fee credits should be based on the degree that program need is reduced by land owner actions
 - Current approach is 100% credit for those that qualify and results in a total revenue reduction of \$2.0M/year
- Revise cost sharing policy
 - Currently requests are elevated in priority if the property owner agrees to fund 50% of the repair cost
 - Policy has been rarely utilized and is ineffective
- Begin preemptive measures
 - Determine condition of existing pipe systems
 - Fix problems before they become more expensive

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Should the qualification criteria for service be modified?

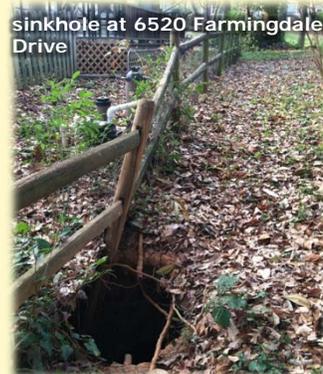
- Past Changes to Qualifying Criteria
 - Yard flooding no longer qualifies
 - Minor erosion no longer qualifies
- Possible requests to no longer qualify
 - Flooding of a crawl space that does not cause documented electrical, mechanical, or structural damages
 - Flooding of mechanical systems that can reasonably be relocated by a homeowner
 - Moderate stream bank or ditch erosion or sedimentation (only severe soil erosion would qualify)

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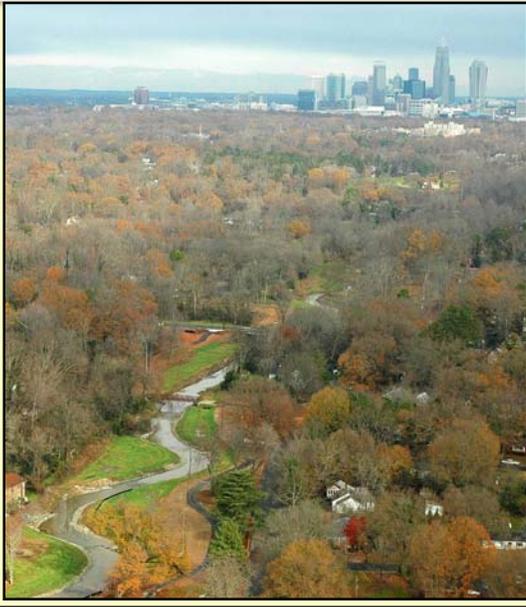
Storm Water Services Policy Questions

- How long should a citizen wait for service?
- Should the fee/rate structure change?
- Should the qualification criteria for service be modified?



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|---|--|
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| <p>Discussion</p> |  <p>17</p> |