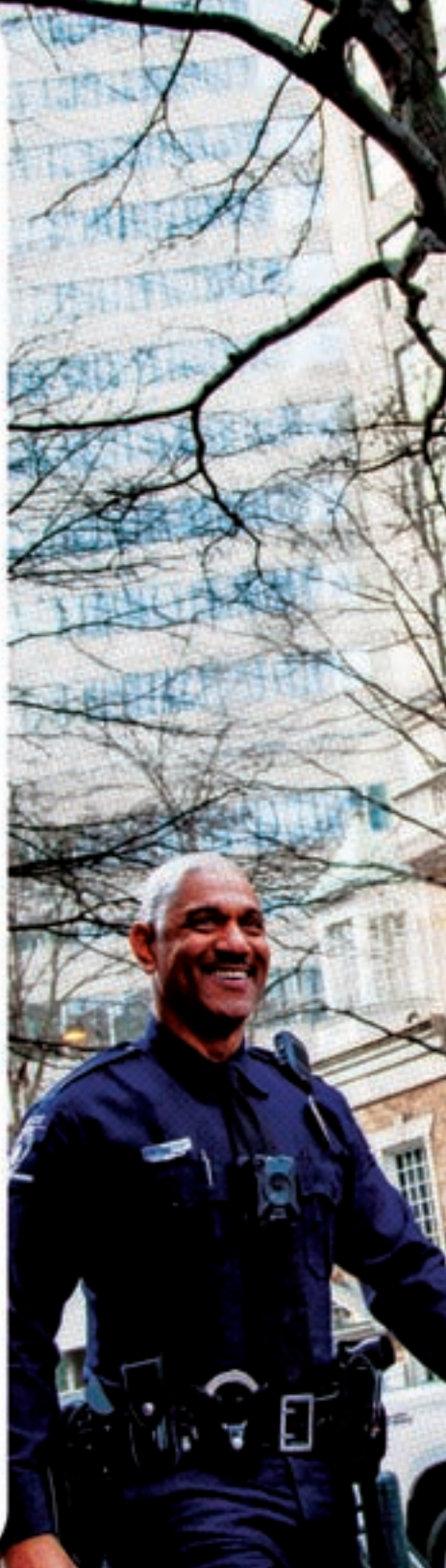




2020

END
of
YEAR
REPORT



OVERALL CRIME STATS



514K

POLICE INTERACTIONS

↑ 14% from 2019



14,568

TOTAL
ARRESTS

↑ 17% from 2019

3,050

VIOLENT CRIME
ARRESTS

↑ 3% from 2019



2,265

GUNS OFF
STREETS

↑ 9% from 2019

PROPERTY CRIME

↓ 14%

VIOLENT CRIME

↑ 16%

HOMICIDES

↑ 18%

RAPES

↓ 17%

ROBBERIES

↓ 8%

VEHICLE THEFTS

↓ 3%

BURGLARIES

↓ 31%

(residential)

BURGLARIES

↓ 6%

(commercial)

ARSONS

↑ 8%

AGGR. ASSAULTS

↑ 29%

VEHICLE BREAK-INS

↓ 14%

14

SWAT EVENTS (ARMED BARRICADED SUBJECTS AND/OR ARMED SUICIDAL INDIVIDUALS). ALL SUCCESSFULLY DE-ESCALATED AND CONCLUDED WITH PEACEFUL OUTCOMES.

The REAL TIME CRIME
CENTER assisted in

2,424

INVESTIGATIONS

1,497

WERE VIOLENT IN NATURE

254

OF VIOLENT CASES WERE CLEARED
IN INITIAL INVESTIGATION

205

SUSPECTS WERE ARRESTED FROM
THE CASES RTCC WAS INVOLVED

TECHNOLOGY THROUGH THE RTCC
ALSO ASSISTED IN RECOVERING:

359

STOLEN
CARS



24

MISSING
PERSONS

The Real Time Crime center continues to be a model for agencies throughout the country.

Through partnerships with the City Department of transportation and the Charlotte business community we continue to upgrade our existing infrastructure to provide additional investigative tools for our detectives.

The implementation of a new video management system in 2020, has provided the CMPD with better video for evidence collection, analytics, and general investigations. Additional opportunities are developing in 2021 for business partners to connect to this new video system to enhance security on their individual properties.

CHARLOTTE
CRIME
STOPPERS

3,220

TIPS
RECEIVED

162

ARRESTS
MADE

330

CASES
CLEARED

365

CHARGES
LAID

39

FUGITIVE
ARRESTS

45

GUNS
RECOVERED

\$435K

DRUGS
SEIZED

\$53K

PROPERTY
RECOVERED

\$161K

CASH
RECOVERED

107

OF REWARDS
APPROVED

\$27K

REWARDS AMOUNT
APPROVED

VIOLENT CRIME & TASK FORCE WORK

The HOMICIDE
CLEARANCE RATE is

70%

This outpaces the national average which is **60%**. The tenacious work of CMPD Homicide detectives and community involvement are two critical elements in reaching such a high clearance rate.

VIOLENCE INTERRUPTION PROGRAM

City of Charlotte and Mecklenburg County public officials have deemed violence a public health crisis and identified six corridors of opportunity that CMPD is working with partners to focus on as well as develop a comprehensive violence reduction strategy driven by research and data.

SHOOTING INTO OCCUPIED DWELLING TASK FORCE

Realigned some of our most immediate violent crime needs which is people shooting into other people's residences. Approximately **47%** increase for shooting into occupied homes and vehicles in **2020** with **927** incidents.

164
ARRESTS

15
CHARGES
WRITTEN

118
FIREARMS
SEIZED

29
STOLEN
FIREARMS

23
SEARCH
WARRANTS

INTERNAL AFFAIRS

440 OFFICER
COMMENDATIONS
from **485** in 2019

109 OFFICER
COMPLAINTS
from **121** in 2019
(INTERNAL: 80 / EXTERNAL: 29)

1 OFFICER-INVOLVED
SHOOTING
from **6** in 2019

385 USE-OF-FORCE
INCIDENTS
from **437** in 2019



COVID-19 RESPONSE

4,366 COMPLAINTS

42
CITATIONS
ISSUED

2,554
IN-PERSON
CHECK

285
EDUCATION
WARNINGS

2,227
NO
VIOLATION

168 EMPLOYEE POSITIVES

710 EMPLOYEES RELEASED
BACK TO WORK

EMPLOYEE WELLNESS

EMPLOYEE RESIDENCY INCENTIVE ROLLOUT

Enhanced program to include employees living in the extraterritorial jurisdiction.

EMPLOYEE RESILIENCE PROGRAM ROLLOUT

This program is a preventative course and wellness initiative to provide employees with the tools to understand their stressors inherent to the profession of law enforcement for sworn and civilian members of the CMPD.

*Launched in October 2020, more than **100** employees have already participated.*

PEER SUPPORT

The number of employees who call/email for appointments averages about 3 – 5 a week. In addition, Dr. Englert meets one-on-one with about 120 employees exposed to the worst traumatic situations (crimes against children, cybercrime, homicide, etc.).

Dr. Englert has held seven formal unit-wide debriefings over the year.

Recruits attend four one-hour classes on essentials of Resilience and Wellness.



NEW TECHNOLOGY EQUIPMENT



The NIBIN
generated
575
INVESTIGATIVE
LEADS

THE NATIONAL INTEGRATED BALLISTIC INFORMATION NETWORK

The National Integrated Ballistic Information Network (NIBIN) program is a ballistic database that is run by the U.S. Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF). NIBIN tracks the ballistics of guns used in crimes from across the country and facilitates the sharing of information between different law enforcement groups.

The rapid dissemination of ballistics information, in turn, allows for tracking of gun-specific information and connection of a particular firearm to multiple crimes regardless of geographic location.

CMPD made an aggressive push earlier this year to add resources to our Crime Lab to expand the NIBIN program. This expansion allows lab staff to test all firearms for entry into the database while continuing to enter all fired casings from crime scenes.

NEW EQUIPMENT

TWO ADDITIONAL LONG RANGE ACOUSTIC DEVICE (LRAD) SYSTEMS used to amplify messages to large groups.

NEW BICYCLE OFFICER UNIFORMS INCLUDING HELMETS to project a professional image while maintaining mobility and safety.

NEW EXTERNAL BALLISTIC VESTS for bicycle officers' improved mobility and functionality.

THIRTY ADDITIONAL 40MM LAUNCHERS to assist officers with incident de-escalation involving armed or actively aggressive subjects.



SIGNAL SIDEARM

Signal Sidearm is a wireless sensor that alerts body-worn cameras when a firearm is removed from an officer's holster, and was rolled out to all **1,175** officers in patrol to enhance accountability and reporting.

VIRTRA 360

The VirTra 360 is a new simulator that provides CMPD officers advanced law enforcement training in an intense environment.



NEW INITIATIVES LAUNCHED

The RECRUITMENT
CAMPAIGN yielded

3,600

APPLICATIONS

↑ from 3,039 in 2019

which resulted in

157 HIRES

New! INTERMEDIATE PROGRAM LAUNCH

CMPD created a new employment pathway in August 2020 for those who have already completed a North Carolina (NC) Basic Law Enforcement Training (BLET) Program within the past 12 months or currently possess an active NC Law Enforcement Certification issued by the NC Criminal Justice Education and Training Standards Commission. CMPD is currently accepting applications for this program and will launch its first academy class in 2021.

80
APPLICATIONS
RECEIVED

TEXT-TO-911

Launched texting capabilities into the 911 answering system, allowing residents in need of emergency services to reach a first responder via text if calling 911 is not an option. Texting 9-1-1 is ideal if you are deaf, hard of hearing, or your life might be endangered by speaking on the phone.

563 TEXT MESSAGES



SAFE OUTCOMES PROGRAM

Voluntary Registry for Vulnerable Populations "Safe Outcomes" Program enables the CMPD to obtain critical information (prior to an actual emergency) that assists in response to calls for service involving an individual with Alzheimer's disease, blindness, autism, Down's syndrome, deafness, attention deficit/hyperactivity disorder (ADHD) and other developmental disabilities that may affect the way individuals interact and respond to law enforcement officers.

20 REGISTRANTS

MYCMPD MOBILE APPLICATION

MyCMPD app allows users to see crimes in the area that have been vetted and pushed to the app in near real time. Users can receive geo-fenced push notification alerts when a public safety issue occurs nearby a user's current location or places residents care about such as homes, schools or offices.

In addition, residents will have one-stop-shop access to existing CMPD services and resources such as Crime Stoppers, recruitment, the CMPD website, social media, division officers and more.

7,354 APP DOWNLOADS



MAJOR EVENTS

REPUBLICAN NATIONAL CONVENTION

CMPD successfully hosted 600-800 2020 RNC delegates, visitors, elected officials, other dignitaries, and members of the public and media who participated in the 2020 RNC.

The RNC events in Charlotte were free of disruption while CMPD assisted with facilitating the meetings. The success of this event is a testament to the dedication of our officers and partners through intentional planning, training and coordination with all involved.

One arrest was made during the national security event (first degree trespass). From August 21 - 24, 16 arrests were made that were related directly to RNC protest/events.

PUBLIC DEMONSTRATIONS

- Deployed Constructive Conversation Team (CCT) 18 times during the Spring and Summer demonstrations following the death of George Floyd.
- CCT Members participated in the 2020 Turning Point Academy Summer Camp Documentary on Police/Community Relations.
- CCT Members participated in the Summer Conversation Series at Family of Faith Christian Center.
- One CCT member was featured on major national news outlets for a positive interaction that she had with a protestor during a CCT deployment in Uptown Charlotte.

POLICY CHANGES

Changes and updates were made to a total of 32 CMPD Directives, including the implementation of the following:

- 1.** The Civil Emergency Unit Standard Operating Procedure was updated to require designated unobstructed dispersal routes be provided to demonstrators, and additional dispersal orders to be given when a dispersed crowd reassembles at another location after a lapse in time.
- 2.** Policy was updated to include that officers will take appropriate and immediate action in any situation in which they know or should have known their failure to act would result in an excessive response to resistance or egregious behavior which shocks the conscience.
- 3.** All Public Order Bike, Dual Sport, members of the Civil Emergency Unit, as well as Civil Emergency Unit leadership officers are required to wear and operate Body Worn Cameras during Civil Disorder.
- 4.** Usage of CS gas, commonly known as "tear gas," was banned during demonstrations and protests.
- 5.** The directive was changed to where CMPD will not seek or serve "No-Knock" search warrants.
- 6.** The Directive was updated requiring constant monitoring of persons who are in-custody within all CMPD facilities.
- 7.** "8 Can't Wait" Campaign Zero initiative and policy updates; CMPD became one of **10** agencies (at the time) to achieve full compliance with the adoption of those eight identified policies.
 - ✓ BANS CHOKEHOLDS AND STRANGLEHOLDS
 - ✓ REQUIRES DE-ESCALATION
 - ✓ REQUIRES WARNING BEFORE SHOOTING
 - ✓ REQUIRES EXHAUST ALL ALTERNATIVES BEFORE SHOOTING
 - ✓ DUTY TO INTERVENE
 - ✓ BAN SHOOTING AT MOVING VEHICLES
 - ✓ HAS USE OF FORCE CONTINUUM
 - ✓ REQUIRES COMPREHENSIVE REPORTING

COMMUNITY SERVICES & ENGAGEMENT

21 TOTAL PROGRAMS

21,407 TOTAL PARTICIPANTS

20+ COMMUNITY PARTNERS

YOUTH ENVISION ACADEMY introduces youth to valuable work experiences and the community, while teaching them the skills and life lessons they will need to be great leaders in Charlotte and beyond.

50 scholars // 8 Ambassadors // 1 Intern

REACH OUT (Respect, Engage, Accountability, Character, and Honesty) is a collaborative effort of the CMPD, Mecklenburg County Sheriff's Office, and Division of Adult Correction and Juvenile Justice to provide the necessary services and resources to effectively and positively change the lives of eligible youthful offenders.

25 students //

New! MIDDLE SCHOOL EXPLORERS CLUB launched this year for students in 6-8 grade to introduce students to the world of law enforcement. This will provide a hands-on approach to learning through a curriculum that will expose students to life skills, service learning, career development, leadership, problem solving, and related subjects.

15 students //

POLICE ACTIVITIES LEAGUE supports summer camp program that includes field trips, lunch, special events and priority access to after school admission

325 youth //

YOUTH DIVERSION is for first time offenders as an alternative to arrest for ages 6-17. Diversion provides youth tools to redirect behavior through 8hrs of interpersonal skill building sessions that address decision-making, risk taking, goal setting, conflict resolution, academic achievement, along with substance and theft

326 youth //

COMMUNITY MEETINGS & EVENTS



BOOKBAG DRIVES

CMPD Community Engagement has partnered with Data Driven Saftely, Brooklyn Collective, CPI, and many individual donors to provide 7,000 bookbags to youth in violent crime hotspots, specifically, Nations Ford & Arrowood, the Sugar Creek Corridor, Central & Sharon Amity, and Beatties Ford & LaSalle.

7,000 BOOKBAGS DONATED



CMPD EXPLORERS

CMPD Explorers provided Christmas gifts to more than:

1,700 SENIOR CITIZENS

800 DISABLED FOSTER CHILDREN

3,800 UNDERSERVED FAMILIES

35 CHILDREN OF HOMICIDE VICTIMS

9,000+ CHILDREN REPRESENTED

100 FAMILY EMERGENCY REFERRALS
(fires, break-ins & domestic violence incidents)



GUN LOCK GIVEAWAY

Approximately 2000 gun locks were distributed in partnership with MomoCare.org and CommunityHub1245.org in the Hidden Valley area among other neighborhoods after experiencing an increase in shootings and youth accessing unsecured firearms.

2,000 GUN LOCKS DISTRIBUTED



SCHOOL DONATION

CMPD received a \$50,000 donation from the Charlotte-Mecklenburg Police Foundation and gifted it to five schools located in challenged communities to purchase technology and equipment for virtual learning needs.

\$50K DONATED

COMMUNITY
POLICING
CRISIS
RESPONSE
TEAM

516 ASSESSMENTS COMPLETED

35% ALREADY RECEIVING TREATMENT

58% ASSISTED IN DIVERTING

51% would have been SENT TO PSYCH HOSPITAL if not diverted

3% would have been ARRESTED if not diverted

9% NOT WANTING DIVERSION

SOCIAL MEDIA

NEW FACILITY OPENINGS



96,210

TOTAL FOLLOWERS

from 76,593 in 2019



62,917

TOTAL FOLLOWERS

from 53,724 in 2019



10,833

TOTAL FOLLOWERS

from 6,900 in 2019



1,560

TOTAL SUBSCRIBERS



1,594

TOTAL LISTENS

from 8 episodes



CENTRAL DIVISION

SERVING 28,828 RESIDENTS



HICKORY GROVE DIVISION

SERVING 64,222 RESIDENTS



INDEPENDENCE DIVISION

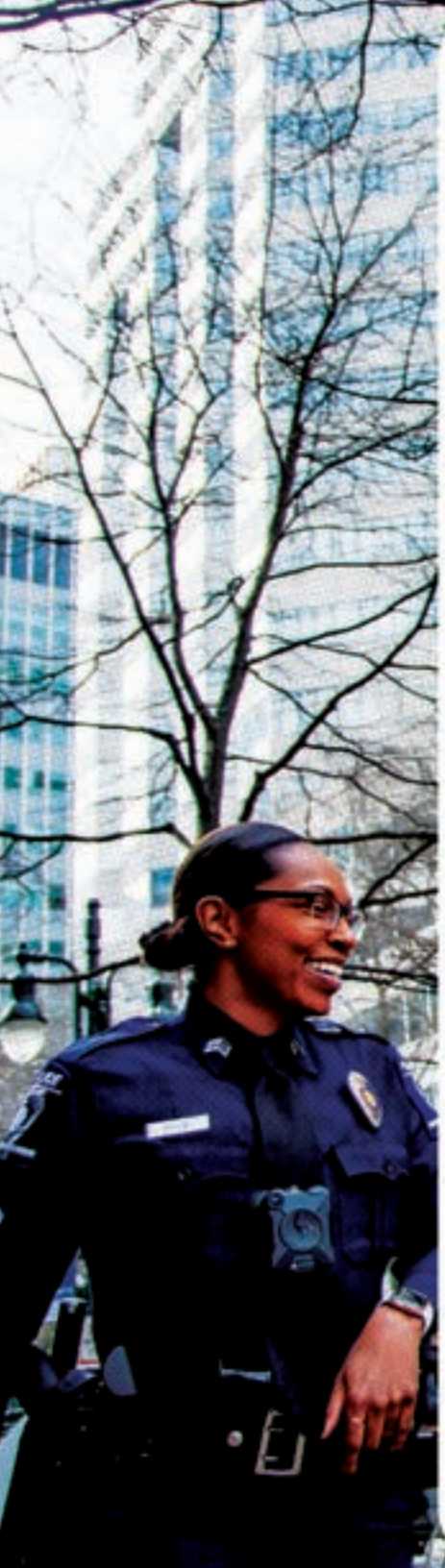
SERVING 65,377 RESIDENTS

COMING SOON
IN 2021

1. DE-ESCALATION TRAINING FACILITY
2. SOUTH DIVISION
3. UNIVERSITY CITY DIVISION
4. CHANGE MANAGEMENT
5. CUSTOMER SERVICE STRATEGIC INITIATIVE AND TRAINING

6. CHIEF JENNINGS' STRATEGIC VISION





www.cmpd.org