



## CHARLOTTE.

Tuesday, January 28, 2014

5:30 p.m.

### Updated information in red

The following information and recommendations are provided by departments within the City of Charlotte, along with Mecklenburg County and the North Carolina Department of Transportation. This information is designed to assist area residents in response to snowfall expected Tuesday, January 28.

Residents should use the following vehicles for information update on City and County services: Charlottenc.gov, charmeck.org, GOV Channel, CMS website for school information, and all local media outlets.

Please call 311 for questions related to City and County Services or to report icy road conditions. Reports of routine icing on City streets can be called in to 704-336-3200. Actual emergencies and accidents should be called in to 911.

### Charlotte Douglas International Airport

- Charlotte Douglas International Airport remains open and operational.
- The Aviation Department has activated its snow plan and has pre-treated the roadways, runways and taxiways and is prepared to activate CLT's deicing operation when needed.
- CLT continues to monitor weather forecasts and are working to assist our airline partners and customers.
- Flight cancellations are taking place from all the airlines.
- Airlines are asking customers to please call their airline before leaving for the airport to check the status of their flights.

### Charlotte Department of Transportation (CDOT)

(Updated 5:30 pm) CDOT has 32 trucks (with salt spreaders and plows) on 16 routes right now. As the pavement gets wet, rock salt will be spread on priority routes. Road treatments will continue throughout the night and tomorrow as needed.

CDOT will target salting and plowing for "Condition B" on:

- Major and minor thoroughfares
- Hospital entrances
- Assistance to police, fire, medic
- Emergencies that are called in
- Residential collector streets

As the winter weather subsides and conditions improve, evaluation of streets and roads will be ongoing and adjusted as warranted. Black ice will be a big concern Tuesday night and Wednesday morning when standing moisture refreezes on pavement as temperatures drop.

- Drive slower
- Allow extra following distance, especially around heavy equipment treating roads
- Watch out for pedestrians and motorists
- If possible, stay off the streets

### **Charlotte-Mecklenburg Utilities**

- Insulate pipes in unheated parts of your home
- Seal any openings and air leaks in crawl space or basement. Use cardboard, plastic or newspaper if necessary.
- Open doors on cabinets below sinks to allow warmer room air to circulate around plumbing at night.
- Be sure garden hoses are disconnected from outdoor spigots.
- Unplug automatic lawn sprinkler systems
- Locate the master water shut-off valve in your home now in case you experience a burst pipe, and need to cut off your water in a hurry.
- Make sure the water meter box in your yard remains properly in place to keep cold air from freezing water inside the meter. If for any reason your water meter cover is damaged or missing, contact Charlotte-Mecklenburg Utility Department by dialing 311.

### **CATS**

(Updated 5:30 pm) CATS bus and LYNX service is operating on regular schedule at this time.

The three UNC Charlotte bus routes that we operate for the campus will end at 6 p.m. tonight due to classes being cancelled for Tuesday evening.

- Routes currently running as normal
- As frozen precipitation starts and continues, routes will experience delays so be patient
- Up to date info on routes and detours are available on CATS website [www.ridetransit.org](http://www.ridetransit.org) and via CATS Twitter account @CATSridetransit

### **During the day and overnight**

- Detours occurring on some routes or routes only running on main lines
- If routes are experiencing delays be patient
- Current detour and delay information can be found at: [www.ridetransit.org](http://www.ridetransit.org) and @CATSridetransit

### **CMPD**

- Avoid the roadways if at all possible as weather conditions intensify.
- If you do have to drive, be sure to increase following distance between you and vehicle in front of you.
- Use 311 for non-emergency calls for service

- Call 911 only for emergency purposes

### **Charlotte Solid Waste Services**

Solid Waste Services will continue to monitor the weather to determine if any of their services, trash and recycling pick up, along with bulky item pickup will be delayed or suspended.

### **Mecklenburg County**

- Mecklenburg County Manager Dena Diorio announced that a warming station at the County's Homeless Services Center at the Hal Marshall Annex on North College Street has been reopened and will remain open until noon on Wednesday
- The County has also cancelled or postponed Park and Recreation programs for Tuesday night.
- Mecklenburg Courts will remain open Tuesday, while the Charlotte-Mecklenburg Public Library announced its branches will close at 4 pm Tuesday afternoon. Both will determine Wednesday hours tomorrow morning.

### **North Carolina Department of Transportation (NCDOT) Safety Tips**

- Clear windows and mirrors;
- Reduce speed and leave plenty of room between you and other vehicles;
- Bridges and overpasses accumulate ice first. Approach them with extreme caution and do not apply your brakes while on the bridge;
- If you begin to slide, take your foot off the gas and turn the steering wheel in the direction of the slide. Do not apply the brakes as that will cause further loss of control of the car;
- Come to a complete stop or yield the right of way when approaching an intersection where traffic lights are out. Treat this scenario as a four-way stop; and
- If you have a cellular phone, take it with you. You can contact the Highway Patrol statewide by calling \*HP (\*47) or call the county emergency center by dialing 911.

### **Charlotte Fire Department**

(Updated 5:30 pm) **Stay Warm** – Alternative heaters need their space. Keep anything that can catch fire at least three feet away.

- Be sure to have working smoke alarms and an escape plan for any emergency that may occur in your home.

**“STAY SAFE”** – Always use a flashlight – not a candle – for emergency lighting.

- Consider using battery-operated or electric flameless candles and fragrance warmers, which can look, smell and feel like real candles – without the flame.

**Stay Alive** - Never use a generator, grill, camp stove or other gasoline, propane, natural gas or charcoal-burning devices inside a home, garage, basement, crawlspace or any partially enclosed area.

- Be sure to have carbon monoxide alarms in central locations on every level of your home and outside sleeping areas to provide early warning of accumulating carbon monoxide.

Sign up emergency alerts at [charmeckalerts.org](https://charmeckalerts.org).