

CITIZENS TRANSIT ADVISORY GROUP (CTAG)
Meeting Summary
March 15, 2016
DISCUSSION SUMMARY

Present: Rob Watson, CTAG Co-Chair
Melvin Feliu, CTAG Co-Chair
Frank Kretschmer, City of Charlotte
Robert Padgett, City Council
Matt Covington, Mecklenburg County
Freddie Brown, Mecklenburg County
Trevor Beauford, CMS
Robbie Lowrance, Town of Cornelius
Todd Steiss, Town of Huntersville

Staff: John Muth, Olaf Kinard, Levern McElveen, Susana Vang, Allen Smith III, Larry Kopf,
Wanda Braswell, Paulus Ford

Meeting time 7:33 a.m. – 9:34 a.m.

I. Call to Order

Rob Watson, CTAG Co-Chair, called the meeting to order at 7:33 a.m.

II. Approval of January 19th, 2016 & February 16th, 2016 Meeting Summaries

All meeting summaries were approved.

III. CATS FY2017 Operating & Debt Service Budgets; FY2017-21 Community Investment Plan Overview

Susana Vang started the Budget presentation with by introduction of each section (see attached presentation).

Presentation #1 - Larry Kopf – Chief Operations Planning Office presented overview of the Bus Operations Division (BOD) – (Information covered included in the attached presentation)

Q: \$3.72 cost per passenger. Is that per passenger ride if someone get a transfer?

A: Yes. It doesn't exclude transfers, it is a per passenger ride.

Q: Does the six park-n-ride lots, include the one in Cornelius?

A: No. Cornelius is a new PNR and service hasn't been established, but it is in the planning stages.

Q: From a personal service standpoint, without cutting physical resources. What types of things are on the table for personal services to come in line the deflict that can be streamed line so fare would not have to be increased?

A: Personal services are in line within operational standards. The attention has been given to streamline as much as possible. At the time negotiations between McDonald Transit and the Union are happening and looking at negotiating the best possible deal for both parties. CATS also looks at reducing other cost drivers (i.e. workers compensation) that help decrease the operational budget as well.

Presentation #2 – Lavern McElveen – General Manager presented overview of the Transit Safety & Security – (Covered information included in the attached presentation)

Q: Is the current surveillance system based on video tape as opposed to a digital capture system?

A: The current system is digital capture system. It is proprietary information that can't be just forward. There are several processes that have to be followed.

Q: On the Buses, the cameras are recordings. There is no live monitoring?

A: Not at this time, but the live monitoring is a future item. But the size of our bus fleet is an issue that needs to be worked through.

Q: One of the big cost drivers are non-sworn personnel. As cameras are replaced, is there an opportunity to reduce personnel and rely on the cameras to respond to situations/issues?

A: New technologies/video equipment as we build the BLE will help tremendously in this area. Adding technology (new/more cameras) will assist greatly on the backend of investigating incidents; it will not reduce the need for staff.

Q: In the cost of the cameras, will CMPD provide any monetary assistance, as a major user of this technology?

A: As a partnering agent with the City; if CMPD need to bear up any resources? They do. But CATS is looking to submit some Grant applications to secure funding for upgrading the South End system as the North End continues to be developed.

Presentation #3 – Allen Smith III – General Manager presented overview of the Light Rail & Facilities – (Covered information included in the attached presentation)

Q: The cost per passenger is for Light Rail only?

A: Yes

Q: What is the rationale of removing a shelter from an existing line

A: Bus Stop Committee reviews the requests to add, remove and relocate shelters based on information currently known about the area, criminal activities, squatters, etc....

Q: The cost to ride the GoldLine at this time is?

A: There is no cost at this time. When phase 2 is completed, a cost will be assigned to this service. Anticipating this service to begin in December 2019 or spring 2020. There made be some adjustments as it relates to ridership but it still should be a viable service for customers.

Q: How is the cost per passenger rides number obtained?

A: Automated Passenger Counter (APC)

Q: As far as the Park-N-Rides and maintenance. Does these costs associated with this goes to Light Rail?

A: It is an overall administrative cost that associates with those expenses for maintenance

Presentation #4 – Olaf Kinard – Assistant Director – Marketing / Technology presented three (3) proposed Fare Increase Options – (Covered information included in the attached presentation)

Q: What are a couple of businesses that benefit from the ETC discount?

A: Bank of America, Wells Fargo, Duke Energy & Hospitality Tourism Line

Q: Are the discounts passed on to the customers or do the businesses benefit for the discounts?

A: The discounts are passed on to the employees.

Q: Is there an administrative fee that CATS pays for those services?

A: No, CATS does not

Q: Out of all the discount amounts, how was it considered changes in volume vs. changes in price?

A: Discounts didn't change, but it is the best that it could be based on our services

Q: Does your data shows that people that are transit dependent; do they tend to buy weekly or monthly passes?

A:

Q: What is the anticipated increase that CATS will get with the new sales tax on goods and services?

A: It will not cause a huge impact on anticipated revenue received for CATS

We (CATS) need to figure out a way to protection our venerable riders; ADA, transit dependent, fixed income and student population from a fare increase. And send the message that in with a modest fare increase, we are concerned about them.

But CATS has to create equity for everyone that rides transit that we don't create two classes of riders...

Todd Steiss: Need to gain a greater understanding of the Maintenance of Effort Funds. City of Huntersville may be looking at ways to cutback the amount of funds coming to CATS. Or, ways to use some of the funds for minor transit related projects for Huntersville.

Rob Watson: The Public Meeting for Proposed Fare Increase will be on Wednesday, March 23rd, 2016 @ 5:30pm. Mr. Watson encourages the entire CTAG to attend.

IV. CEO's Report

- City, County and stakeholders in South Park area convened an Urban Land Institute panel for the area which will include recommendations for public transportation. To discover way that will have mobility in the South Park area.
- City Council approved the contract for CATS to start the design to lengthen the platforms in the other 11 stations on the current Blue Line. CATS is also pursuing a Core Capacity Grant through the FTA for this project as well.
- City Council approve a utilities relocation agreement with Duke Power that will allow them to start moving the overhead utilities for the Streetcar Phase II
- Also meeting will the insurance underwriters to get a head start on that process. Maintaining a good safety record allows CATS to qualify for some of the best rate possible.

Adjourn

The meeting was adjourned at 9:34am

NEXT CTAG MEETING: APRIL 19, 2016 AT 7:30 AM



CATS OPERATIONS : BUDGETS & PROGRAMS

**FY2017 Operating Budget and
FY2017-FY2021 Community Investment Plan**

Presented To
Citizens Transit Advisory Group

March 15, 2016

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OPERATION BUDGETS & PROGRAMS

- Continuing MTC's Review of CATS CEO Recommended Budget
- Division Managers will present detail of direct and key direct support service programs and budgets (operating and capital)
- Focus on cost, performance, policy
- Financial Policies : FY2017 is a "fare increase" year
- CATS will present several options for changes in fare structure

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CATS BUDGET PROCESS

- **SEPT - JAN**
CATS develops budget

- **JAN - MAY**
 1. Metropolitan Transit Commission
Transit Governance Interlocal Agreement requires
 - CEO to present budget to MTC by Jan 30
 - MTC to approve budget by Apr 30

 2. Other Stakeholders
 - a) Citizens Transit Advisory Group
 - b) Transit Services Advisory Committee
 - c) Public
 - d) City Manager

 3. Charlotte City Council

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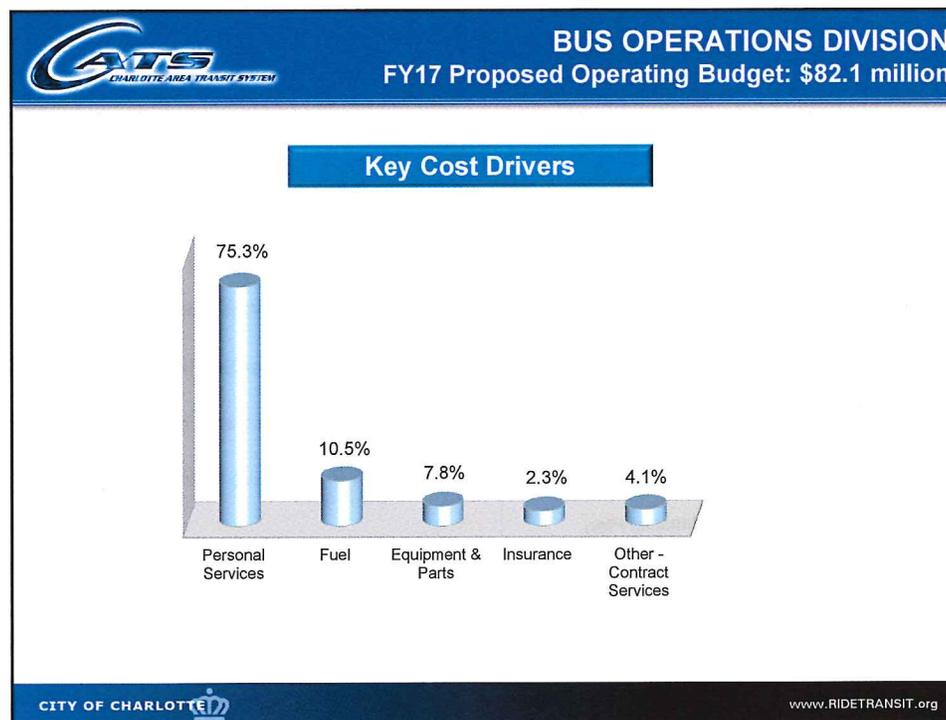
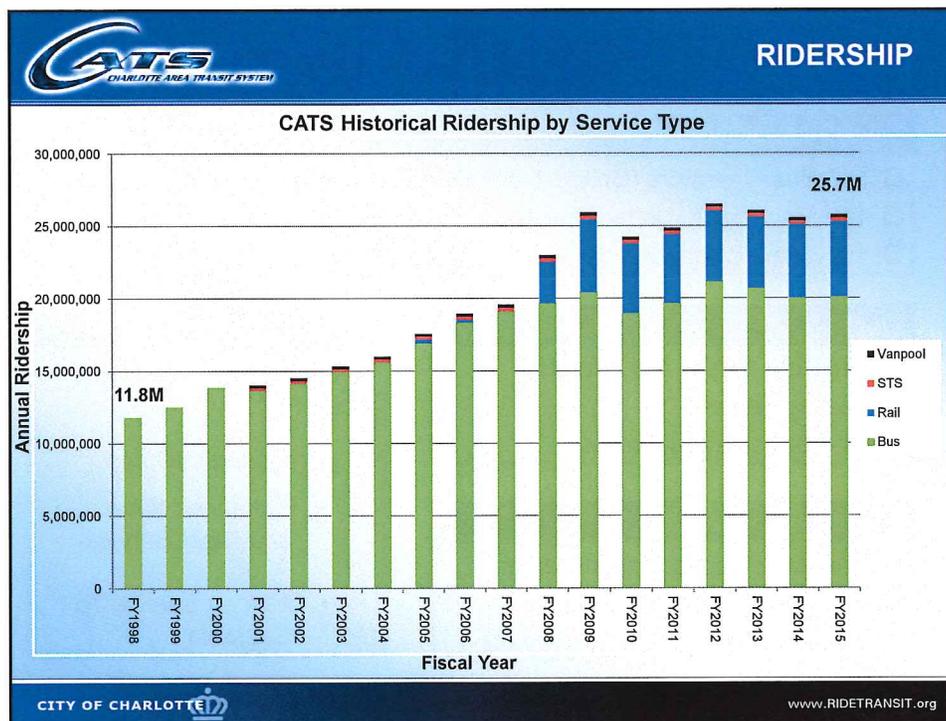


BUS, SPECIAL TRANSPORTATION, DSS, VANPOOL

Presented
by
LARRY KOPF
Chief Operations Planning Officer

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BUS OPERATIONS DIVISION

Transit Management of Charlotte

- 586 Bus Operators (United Transportation Union)
- 149 Mechanics (United Transportation Union)
- 102 Administrative/Supervisory Employees

Fleet

- 316 Total Buses (28 Hybrids)
- 72 Bus Routes
- 11.8 million annual miles

Service Level Changes

- 845,000 Service Hours for FY17

Proposed services

- *Enhanced Weekend and Night Service*
- *Midday Service To Gastonia*

Passenger Amenities

- Charlotte Transportation Center
- 4 Community Transit Centers
- 6 CATS Owned Park & Ride Lots

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PERFORMANCE MONITORING

Best Practices/
Programs

- T.O.P. Program
- Standards of Excellence
- Internal QA Program
- Fleet Maintenance Plan
- Mentoring Programs

Key
Indicators

- 86% On Time Performance
- \$90.18 Cost Per Service Hour
- \$4.77 Cost Per Service Mile
- 94% Preventative Maintenance On Time
- 24 Passengers Per Service Hour
- \$3.72 Cost Per Passenger

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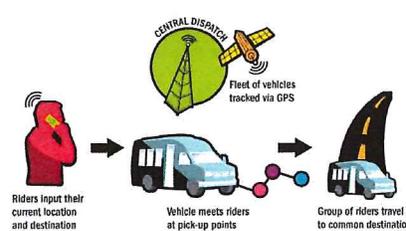
TECHNOLOGY / STRATEGIES FOR THE FUTURE

Needs

- Competitive Edge
- Reliability/Convenience
- Customer Expectations
- Expanding Market
- Community Presence
- Environmental/Fuel Efficiency

Strategies

- Transit Signal Priority
- New Fare Collection System
- Dynamic Scheduling/Routing
- Coordination with Uber/Lyft
- Regional Mobility Manager
- Alternative Fuel Vehicles



Riders input their current location and destination →
 Central Dispatch (Fleet of vehicles tracked via GPS) →
 Vehicle meets riders at pick-up points →
 Group of riders travel to common destination

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OTHER BUS SERVICES

FY17 Proposed Operating Budgets: \$960K, \$300K & \$9.0M

Vanpool

- 74 active vanpools
- Fleet of 98
- 220,000 passengers
- 95% fare recovery

Special Transportation Services

- Service for people with disabilities
 - Base STS service required by ADA
 - STS II not required under ADA
 - FY16 Ridership up 20%
 - 6 New Driver Positions Budgeted for FY17
- Service:
 - On pace for 290,000 riders in FY16
 - 1.5 million revenue miles
 - 138,000 revenue hours
- Future Expansion of Service Area
 - Coverage for Fixed Route Bus Network Expected to Expand with BLE

DSS Subscription

- Service for people with disabilities
- Transportation to sheltered workshop employment

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 **BUS AND BUS RELATED
5-Year CIP**

Five Year Vehicle Replacements (\$88.0 million)

| | |
|--|-----------------|
| <input type="checkbox"/> Fixed route buses | \$ 73.4 million |
| <input type="checkbox"/> STS buses | \$ 11.9 million |
| <input type="checkbox"/> Vanpool Vans | \$ 2.7 million |

Maintenance Programs (\$25.5 million)

| | |
|--|----------------|
| <input type="checkbox"/> Engines and transmissions | \$3.1 million |
| <input type="checkbox"/> Preventative maintenance | \$22.4 million |

Hastus Scheduling System Upgrade (\$2.4 million)

Fare Collection System (\$10.5 million)

Transit Signal Priority (\$1 million)

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SAFETY & SECURITY

**Presented
by
LEVERN MCELVEEN
General Manager – Safety & Security**

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CATS
CHARLOTTE AREA TRANSIT SYSTEM

SAFETY & SECURITY

Importance of a SAFETY CULTURE

Research and experience have shown that when safety is strong in an organization:

- Accidents are less frequent and less severe
- Overall safety performance improves
- Reduced cost to the organization
- Reflects good business practices
- Injury rates are lower

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SAFETY & SECURITY
FY17 Proposed Operating Budget: \$6.3 million

| | |
|---|--|
| <p>SAFETY</p> <ul style="list-style-type: none"> ❑ 13 CATS employees are assigned to transit safety. Responsibilities include: <ul style="list-style-type: none"> ➢ System safety audits ➢ Operator ride checks ➢ Inspections ➢ Training ➢ Accident/incident investigations ➢ Project Management | <p>SECURITY</p> <ul style="list-style-type: none"> ❑ 75 personnel dedicated to transit security <ul style="list-style-type: none"> ➢ 1 CATS employee ➢ 4 CMPD Transit Police Officers ➢ 70 G4S employees (sworn company police officers / non-sworn unarmed security guards and dispatchers) |
|---|--|

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 SAFETY & SECURITY
5-Year CIP

CATS is required to spend 1% of our Federal Formula funds on Safety and Security items. This is programmed into the 5-year CIP.

Examples include:

- Required drills
 - Fencing (25 year useful life)
 - Camera System Replacement (5 year useful life)
 - Secure Access-card readers / locks / Knox Boxes
 - Andover Building Management System-
 - Lighting (7 year useful life)
 - Radio replacement

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 TRANSIT SECURITY GRANT PROGRAM

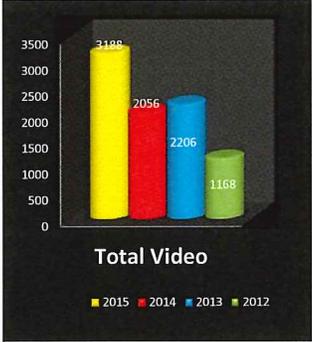
- Improve Security
 - Threat and Vulnerability Assessment
 - BLE Security Manpower Matrix Study
- Improve Community Awareness
 - See Something / Say Something Application

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CATS
CHARLOTTE AREA TRANSIT SYSTEM

PROGRAMS FUNDED

- System Video Statistics
- Building Collaborations with Partners
- Increased Emphasis on Training and Development



A 3D bar chart titled 'Total Video' showing the number of videos for each year from 2012 to 2015. The y-axis ranges from 0 to 3500 in increments of 500. The bars are colored: 2015 (yellow, 3188), 2014 (red, 2056), 2013 (blue, 2206), and 2012 (green, 1168). A legend at the bottom identifies the years by color.

| Year | Total Video |
|------|-------------|
| 2015 | 3188 |
| 2014 | 2056 |
| 2013 | 2206 |
| 2012 | 1168 |

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CATS
CHARLOTTE AREA TRANSIT SYSTEM

TRAINING

- Bus Operator Training
- G4S Company (Transit) Police
- Roadway Worker Protection Program (RWPP)
- Office of Safety & Security Training

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RAIL OPERATIONS
LIGHT RAIL AND STREETCAR

Presented
by
ALLEN SMITH, III
General Manager – Rail Operations and Facilities

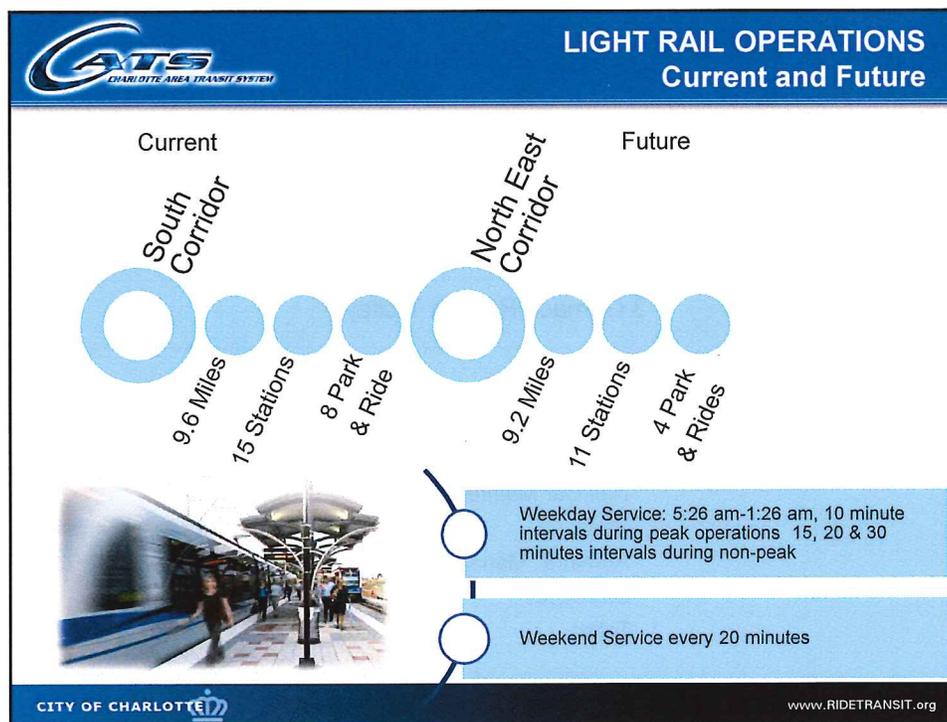
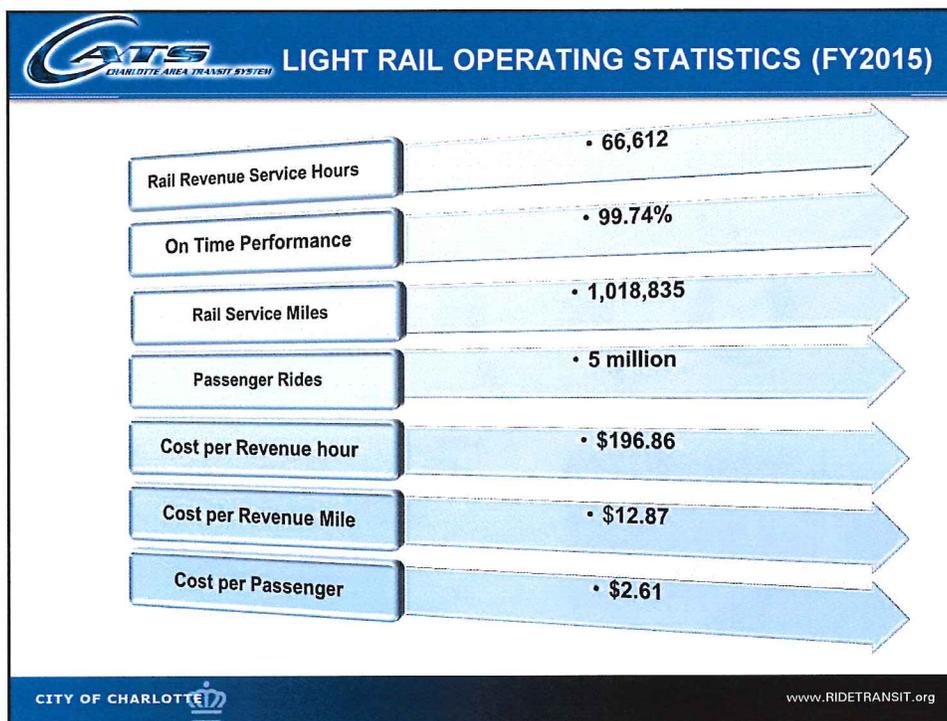
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PERFORMANCE MONITORING

| <i>Best Practices & Programs</i> | <i>Key Indicators</i> |
|---|--|
| <p>APTA Signal Consortium</p> <p>CPCC Apprenticeship Program</p> <p>Rail Car Maintenance Consortium</p> <p>GOAL- North American Light Rail Benchmarking Group</p> <p>UNCC EPIC's - Transportation Energy Research Cluster</p> | <p>99.47% On Time Performance</p> <p>9,310 Miles Between Interruptions</p> <p>99.9% Preventative Maintenance On Time</p> <p>Labor Utilization – Overtime (10% Main. 10% Oper.)</p> |

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CITYLYNX GOLDLINE OPERATIONS

Time Warner
Arena



1.5 Miles



11 Stations



Presbyterian
Hospital





Monday – Thursday 6 am to 11 pm

Friday 6 am to 12 am

Saturday 8 am to 12 am

Sunday 9 am to 7 pm

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LIGHT RAIL AND STREETCAR OPERATIONS

FY17 Proposed Operating Budget: \$10.4 million

Equipment



Siemens S70 - 70% Low Floor LRV

Current: 24

FY17: 42

3 Gomaco Replica Trolleys

Employees

| | FY16 | FY17 |
|-----------------------|------------|------------|
| Transportation: | 58 | 91 |
| Maintenance of Way: | 27 | 52 |
| Rail Car Maintenance: | 57 | 74 |
| Parts: | 4 | 6 |
| Admin & Management: | 6 | 8 |
| Streetcar: | 12 | 14 |
| Total: | 164 | 245 |

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RAIL / FACILITIES
5-Year CIP

Highlights





Maintenance Programs

| | |
|--|-----------------|
| <input type="checkbox"/> S-70 Subsystem Overhaul Project | \$ 45.5 million |
| <input type="checkbox"/> UPS Equipment Upgrade | \$ 4.4 million |
| <input type="checkbox"/> Maintenance of Way | \$ 3.1 million |
| <input type="checkbox"/> Preventive Maintenance | \$ 5.3 million |

Rail Equipment and Repairs

| | |
|---|----------------|
| <input type="checkbox"/> Signal House/TPSS Upgrades | \$ 282,000 |
| <input type="checkbox"/> ATP Equipment Upgrade | \$ 1.5 million |
| <input type="checkbox"/> Track Re-profile & Realignment | \$ 1.6 million |
| <input type="checkbox"/> Erosion Control & Drainage | \$ 1.3 million |
| <input type="checkbox"/> MOW Equipment | \$ 2 million |
| <input type="checkbox"/> Various facility improvements | \$ 2 million |



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FACILITIES MANAGEMENT
FY17 Proposed Operating Budget: \$ 5.1 million

Facilities Management

Manage and maintain all CATS owned and leased facilities, properties and passenger amenities, including:

- Buildings and grounds – Bus, Rail, Streetcar & STS
- All passenger amenities: 15 Park & Rides, Charlotte Transportation Center, 3 Community Transit Centers, over 3,000 bus stops, and hundreds of shelters, benches, and bike racks.
- All Rail facilities and amenities along the alignment
- ROW, stations & platform areas, elevators, and I-485 Parking Garage.
- Provide for the following services:
 - Trash Collection / Recycling (buildings and rail line)
 - Landscape maintenance
 - Janitorial Services
 - Snow and ice removal.
- Utilities – Energy Management



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 **FACILITIES
5-Year CIP**

Transit Enhancements

- CATS is required to spend 1% of its Federal Formula Funds on Transit Enhancements. This category includes ADA compliant bus stop improvements. Approximately \$2.3 million is available through the 5-year CIP.
- Average cost of improving a bus stop to make it ADA compliant, is \$3,500.
- CATS partners with City E&PM to complete the installation of our ADA compliant bus stops.
- Upgrading between approximately 235 stops per year at \$46,000 per year
 - 80 Waiting Pads at \$3,500 each (\$280,000)
 - 15 Shelters at \$6000 each (\$90,000)
 - 140 Benches at \$650 (\$90,000)

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FARE & DISCOUNT CHANGES

**Presented
by
OLAF KINARD
Director of Marketing, Communications &
Technology**

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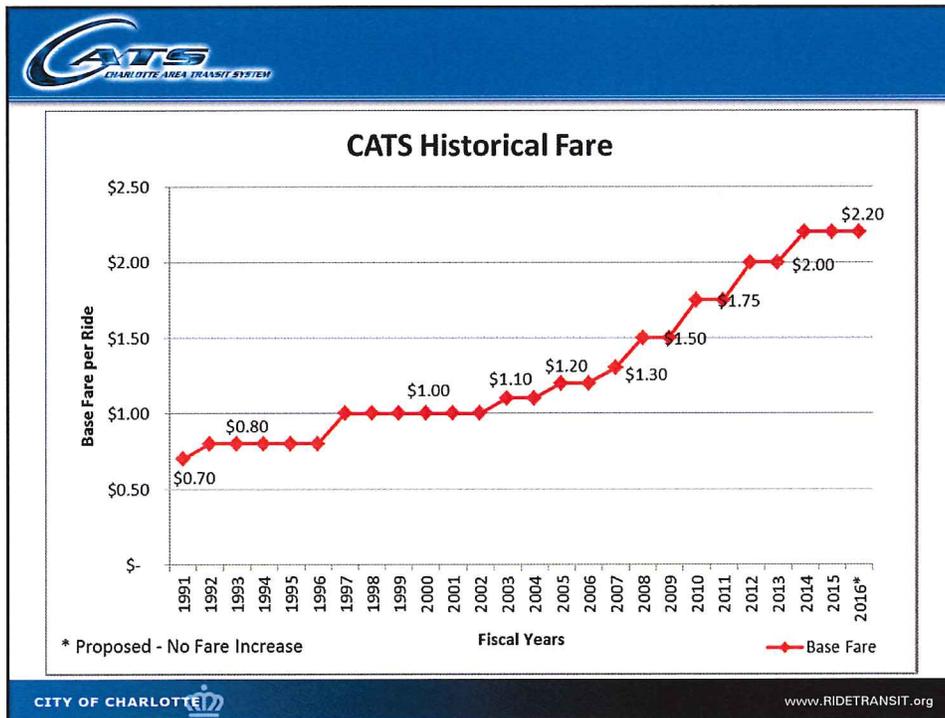
FY17 OPERATING BUDGET

Revenue Options

- \$2,800,000 Gap in Operating Budget for FY2017
- Options to address Gap:
 1. Increase fares
 2. Reduce sales / pass pricing discounts
 3. Combination: Increase fares & reduce sales / pass pricing discounts
 4. Reduce services

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OPTION 1: REDUCE DISCOUNTS

| Discount Type | Discount Change | Estimated Additional Revenue |
|----------------------------------|--|------------------------------|
| ETC – Volume 10% or 20% | Reduce 20% to 10% | \$640,838 |
| 10 Ride Passes – 15% discount | Eliminate 15% with all 10-Ride Passes | \$367,527 |
| Weekly | Price at 14 rides vs 10 keeping Unlimited ride feature | \$1,448,573 |
| Total Anticipated Revenue | | \$2,456,938 |

The additional \$350,000 necessary to reach the \$2.8 million gap is anticipated to be accomplished through:

- Implementation of new fareboxes in the last half of 2016
- Focused enforcement of half fares at the farebox level


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OPTION 2: MODEST FARE INCREASE & REDUCE DISCOUNTS

| Fare / Discount Type | Fare / Discount Change | Estimated Additional Revenue |
|----------------------------------|--|------------------------------|
| .10 Cent fare increase | .10 cents base fare | \$1,283,911 |
| ETC – Volume 10% or 20% | Reduce 20% to 10% | \$640,838 |
| Weekly | Price at 14 rides vs 10 keeping Unlimited ride feature | \$1,448,573 |
| Total Anticipated Revenue | | \$3,373,322 |


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OPTION 3: MINIMAL FARE INCREASE & REDUCE DISCOUNTS

| Fare / Discount Type | Fare / Discount Change | Estimated Additional Revenue |
|----------------------------------|--|------------------------------|
| .05 Cent fare increase | .05 cents base fare | \$641,956 |
| ETC – Volume 10% or 20% | Reduce 20% to 10% | \$640,838 |
| Weekly | Price at 14 rides vs 10 keeping Unlimited ride feature | \$1,448,573 |
| 10-Ride Pass - 15% discount | Eliminate 15% discount | \$367,527 |
| Total Anticipated Revenue | | \$3,098,894 |

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EQUIVALENT SERVICE HOURS

The equivalent service hours necessary to balance the operating budget given no fare increase or only considering fare increases as an option

| FY2017 Base Fare Increase | Anticipated Revenue (Millions) | Required Reduction of Current Service Level |
|---------------------------|--------------------------------|---|
| No increase | -0- | 31,049 hours |
| .10 cents | \$1.3 | 16,633 hours |
| .20 cents | \$2.2 | 6,653 hours |
| .25 cents | \$2.8 | 0 hours |

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Thank you

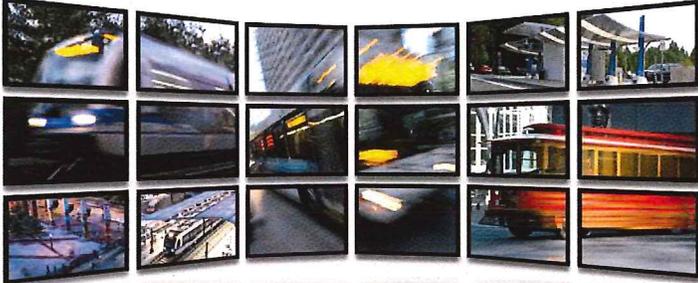


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MTC Fare Increase Public Hearing



Olaf Kinard
Assistant Director of Public Transit
March 23, 2016

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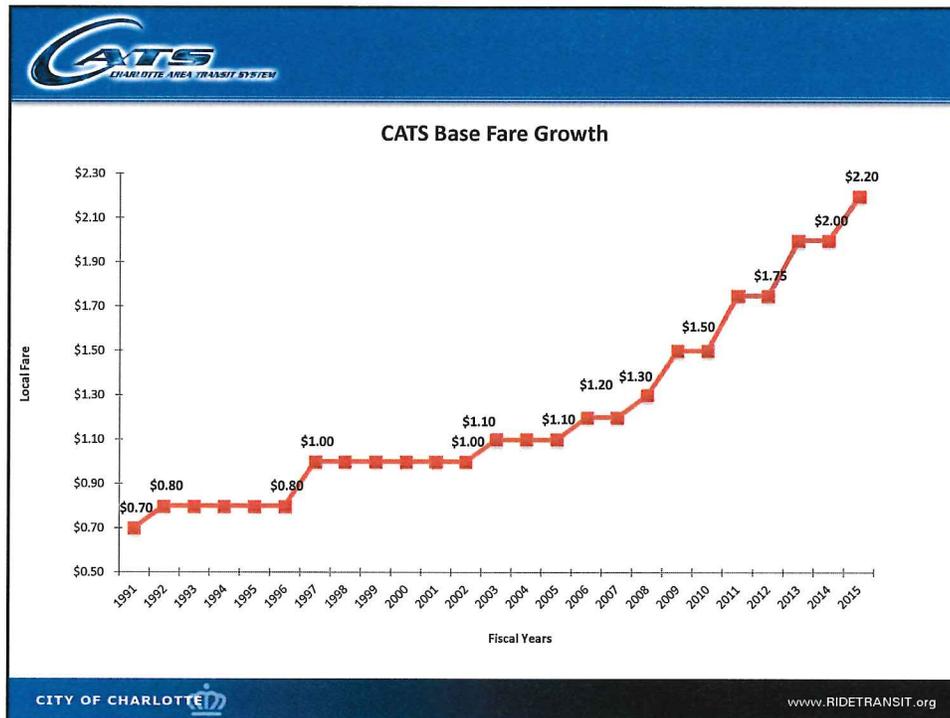
 **FY2017 Operating Budget**
Unrestricted Revenue

\$2,800,000 Gap in Operating Budget for FY2017

Options to address Gap:

1. Increase fares
2. Reduce sales / pass pricing discounts
3. Combination: Increase fares & reduce sales /pass pricing discounts
4. Reduce services

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CATS Maximum Revenue Potential

| Discount / Pass Pricing Options | | | |
|---------------------------------|---------------------|-----------------------|--------------------|
| Discount Type | Amount | FY2015 Net Pass Sales | Discount Amount |
| 10 Rides Only | 15% | \$3,406,323 | \$367,527 |
| ETC - Volume Discount | 10% or 20% | \$5,151,999 | \$1,232,115 |
| Sales Commission | 25 Cents per or 10% | \$1,093,025 | \$199,505 |
| Non-Profit Discount | 25% | \$2,711,624 | \$894,427 |
| Weekly Number of Rides 10 to 12 | 29% | NA | \$724,286 |
| Weekly Number of Rides 10 to 14 | 29% | NA | \$1,448,573 |
| | | \$12,362,970 | \$4,142,146 |

- CATS uses several different distribution channels to sell passes
- Each has different requirements in order to obtain discount amounts
- Some discounts are just specific to a pass type (10-ride / Weekly)
- Discount Amount represents the maximum revenue by channel if discounts or commission were eliminated and customers' riding behavior did not change.
- Weekly 10 to 12 and 10 to 14 rides are mutually exclusive options. Weekly pass is currently priced at 10 rides for 7 days plus the unlimited ride feature.

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Option 1: Reduce Discounts

| Discount Type | Discount Change | Estimated Additional Revenue |
|----------------------------------|--|------------------------------|
| ETC – Volume 10% or 20% | Reduce 20% to 10% | \$640,838 |
| 10 Ride Passes – 15% discount | Eliminate 15% with all 10-Ride Passes | \$367,527 |
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| Total Anticipated Revenue | | \$2,456,938 |

The additional \$350,000 necessary to reach the \$2.8 million gap is anticipated to be accomplished through:

- Implementation of new fareboxes in the last half of 2016
- Focused enforcement of half fares at the farebox level

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Option 2: Modest Fare Increase & Reduce Discounts

| Fare / Discount Type | Fare / Discount Change | Estimated Additional Revenue |
|----------------------------------|--|------------------------------|
| .10 Cent fare increase | .10 cents base fare | \$1,283,911 |
| ETC – Volume 10% or 20% | Reduce 20% to 10% | \$640,838 |
| Weekly | Price at 14 rides vs 10 keeping Unlimited ride feature | \$1,448,573 |
| Total Anticipated Revenue | | \$3,373,322 |

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Option 3: Minimal Fare Increase & Reduce Discounts

| Fare / Discount Type | Fare / Discount Change | Estimated Additional Revenue |
|----------------------------------|--|------------------------------|
| .05 Cent fare increase | .05 cents base fare | \$641,956 |
| ETC – Volume 10% or 20% | Reduce 20% to 10% | \$640,838 |
| Weekly | Price at 14 rides vs 10 keeping Unlimited ride feature | \$1,448,573 |
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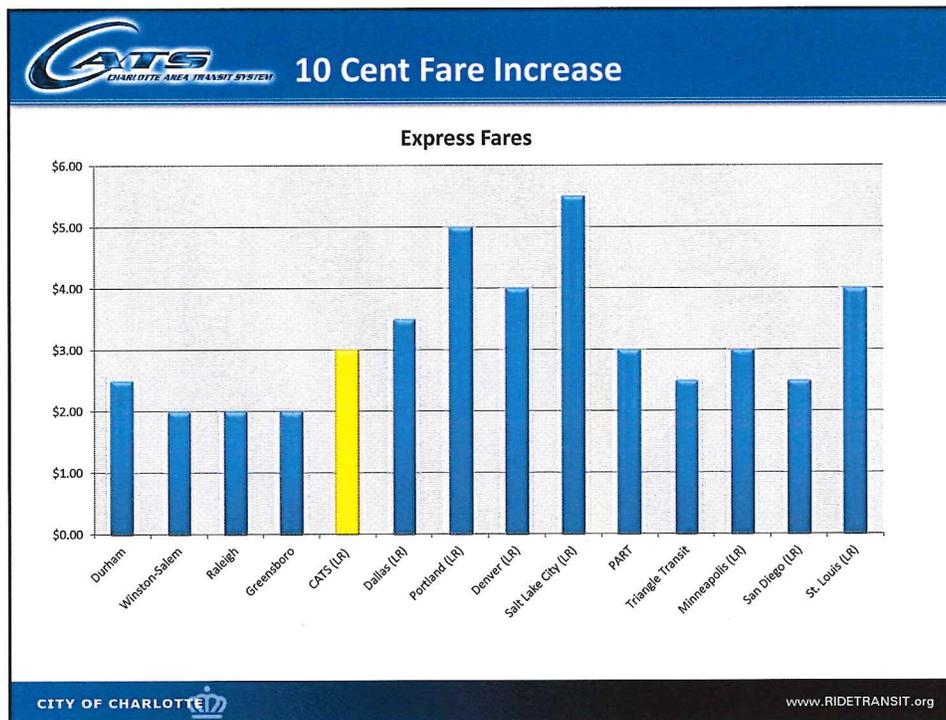
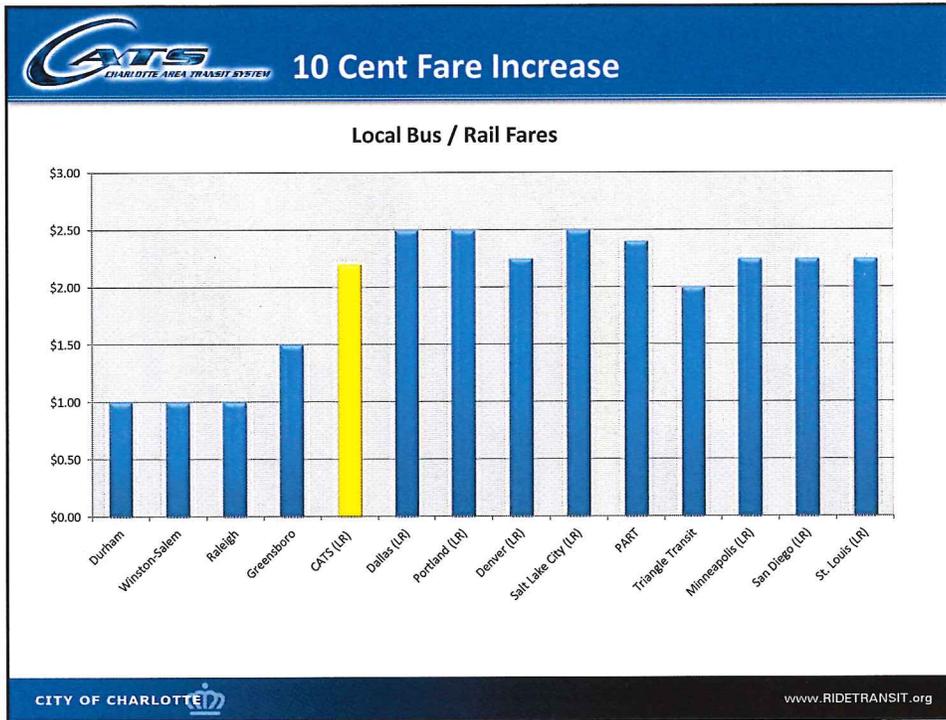


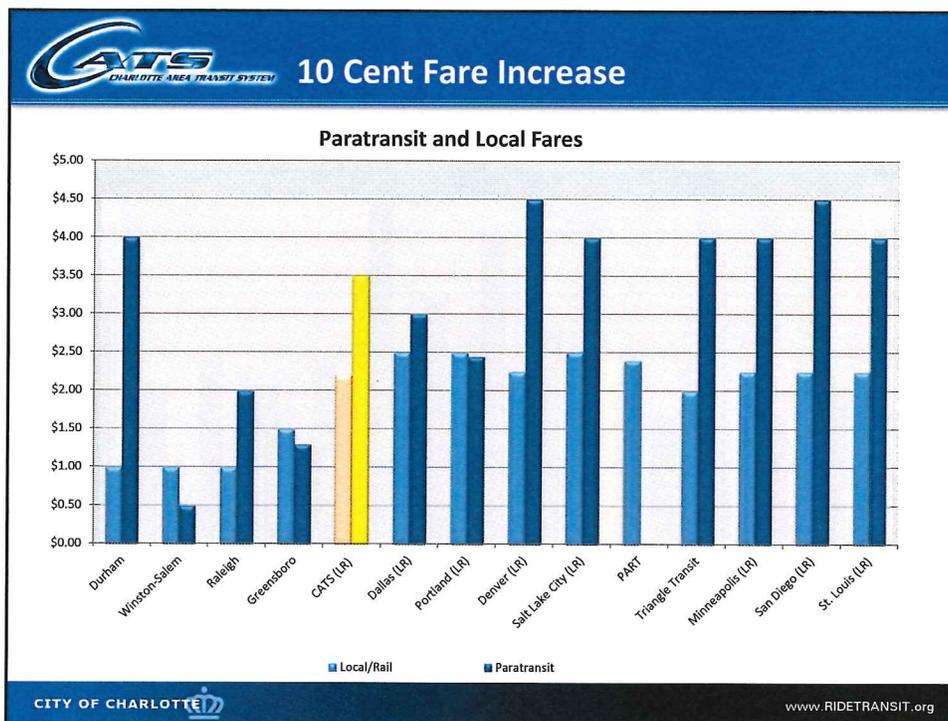
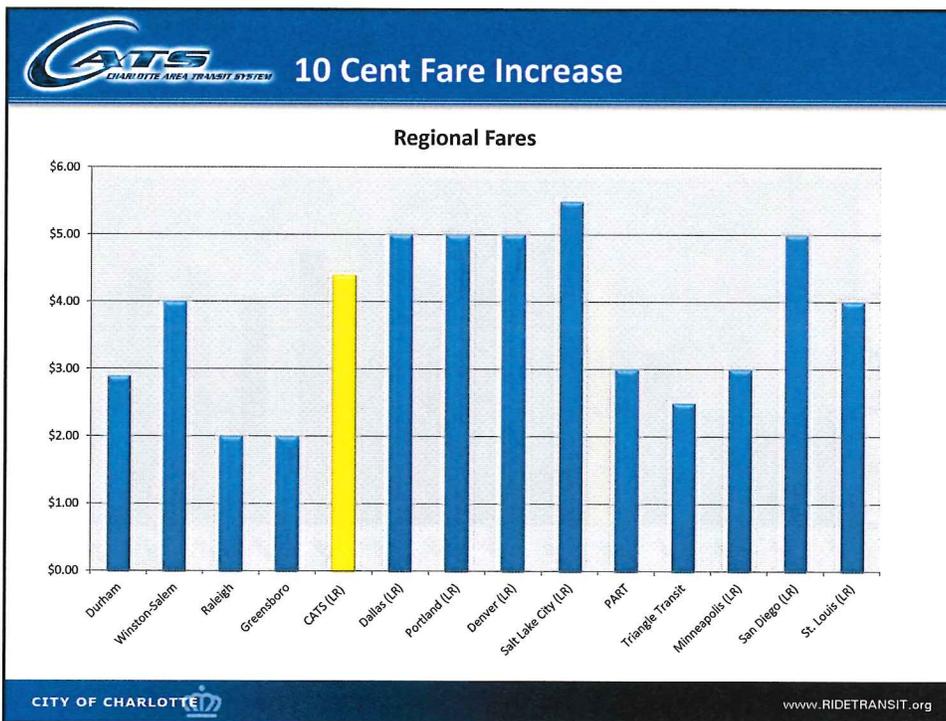
Equivalent Service Hours

The equivalent service hours necessary to balance the operating budget given no fare increase or only considering fare increases as an option

| FY2017 Base Fare Increase | Anticipated Revenue (Millions) | Required Reduction of Current Service Level |
|---------------------------|--------------------------------|---|
| No increase | -0- | 31,049 hours |
| .10 cents | \$1.3 | 16,633 hours |
| .20 cents | \$2.2 | 6,653 hours |
| .25 cents | \$2.8 | 0 hours |

CITY OF CHARLOTTE 
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Public Hearing on Fare Increase

Questions

July 1, 2016 Proposed Sales and Pass Discount Changes

| Media Type: | Current Fare / Passes | Proposed Fares July 1, 2016 | Price Percentage Increase | Increase Amount |
|---|------------------------------|--|----------------------------------|----------------------------|
| Local | \$2.20 | \$2.20 | 0.0% | \$0.00 |
| LYNX | \$2.20 | \$2.20 | 0.0% | \$0.00 |
| Express routes within Mecklenburg County | \$3.00 | \$3.00 | 0.0% | \$0.00 |
| Express Plus routes to neighboring Counties | \$4.40 | \$4.40 | 0.0% | \$0.00 |
| STS (ADA Service) | \$3.50 | \$3.50 | 0.0% | \$0.00 |
| Reverse Commute Express | \$2.20 | \$2.20 | 0.0% | \$0.00 |
| Activity Center Services: Gold Rush | FREE | FREE | N/A | FREE |
| Village Riders, Beatties Ford, Eastland, Hidden Valley and other neighborhood services | \$0.90 | \$0.90 | 0.0% | \$0.00 |
| People 62 years and up & people with disabilities, with a valid Transit ID or Medicare card. (Local/LYNX/Express/Express Plus) | \$1.10/\$1.10/\$1.50/\$2.20 | \$1.10/\$1.10/\$1.50/\$2.20 | NA | NA |
| Children 5 and under, accompanied by an adult | FREE | FREE | N/A | N/A |
| Youth/Student (grades K-12) with a valid school or Transit ID (Children 12 and under are to be accompanied by an adult) (Local/LYNX/Express/Express Plus) | \$1.10/\$1.10/\$1.50/\$2.20 | \$1.10/\$1.10/\$1.50/\$2.20 | NA | NA |
| Passes: | | | | |
| Weekly Pass* | \$22.00 | \$30.80 | 40.0% | \$8.80 |
| Monthly Pass* | \$88.00 | \$88.00 | 0.0% | \$0.00 |
| Express Monthly Pass* | \$121.00 | \$121.00 | 0.0% | \$0.00 |
| Express Plus Monthly Pass* | \$176.00 | \$176.00 | 0.0% | \$0.00 |
| ADA Monthly Pass* | \$140.00 | \$140.00 | 0.0% | \$0.00 |
| Senior /ADA Local Monthly Pass* | \$44.00 | \$44.00 | 0.0% | \$0.00 |
| Senior/ADA Express Monthly Pass* | \$60.50 | \$60.50 | 0.0% | \$0.00 |
| Senior/ADA Express Plus Monthly Pass* | \$88.00 | \$88.00 | 0.0% | \$0.00 |
| 10-Ride Local Pass | \$18.70 | \$22.00 | 17.6% | \$3.30 |
| 10-Ride Express Pass | \$25.75 | \$30.05 | 16.7% | \$4.30 |
| 10-Ride Express Plus pass | \$37.40 | \$44.00 | 17.6% | \$6.60 |
| STS Yellow Tickets (Book of 10) | \$35.00 | \$35.00 | 0.0% | \$0.00 |
| ADA 10-Ride People 62 years and up & people with disabilities, with a valid Transit ID or Medicare card. | \$9.35 | \$11.00 | 17.6% | \$1.65 |
| LYNX Daily | \$6.60 | \$6.60 | 0.0% | \$0.00 |
| TRANSFERS | | | | |
| Local/LYNX to Express | \$0.80 | \$0.80 | 0.0% | \$0.00 |
| Local/LYNX to Express Plus | \$2.20 | \$2.20 | 0.0% | \$0.00 |
| Express to Express Plus | \$1.40 | \$1.40 | 0.0% | \$0.00 |
| From Community Shuttle to Local/LYNX | \$1.30 | \$1.30 | 0.0% | \$0.00 |
| From Community Shuttle to Exp | \$2.15 | \$2.15 | 0.0% | \$0.00 |
| From Community Shuttle to Exp Plus | \$3.50 | \$3.50 | 0.0% | \$0.00 |
| From Community Shuttle to Community Shuttle | FREE | FREE | N/A | N/A |
| * indicates Unlimited Rides | | | | |

CATS FY2016 Proposed Fare Increase

July 1, 2016 Proposed Fare Increase 10 cent Increase

| Media Type: | Current Fare / Passes | Proposed Fares July 1, 2016 | Price Percentage Increase | Increase Amount |
|---|------------------------------|--|----------------------------------|----------------------------|
| Local | \$2.20 | \$2.30 | 4.5% | \$0.10 |
| LYNX | \$2.20 | \$2.30 | 4.5% | \$0.10 |
| Express routes within Mecklenburg County | \$3.00 | \$3.15 | 4.9% | \$0.15 |
| Express Plus routes to neighboring Counties | \$4.40 | \$4.60 | 4.5% | \$0.20 |
| STS (ADA Service) | \$3.50 | \$3.70 | 5.7% | \$0.20 |
| Reverse Commute Express | \$2.20 | \$2.30 | 4.5% | \$0.10 |
| Activity Center Services: Gold Rush | FREE | FREE | N/A | FREE |
| Village Riders, Beatties Ford, Eastland, Hidden Valley and other neighborhood services | \$0.90 | \$0.95 | 5.6% | \$0.05 |
| People 62 years and up & people with disabilities, with a valid Transit ID or Medicare card. (Local/LYNX/Express/Express Plus) | \$1.10/\$1.10/\$1.50/\$2.20 | \$1.15/\$1.15/\$1.60/\$2.30 | 4.5%/4.5%/7.2%/4.5% | 5¢/5¢/10¢/10¢ |
| Children 5 and under, accompanied by an adult | FREE | FREE | N/A | N/A |
| Youth/Student (grades K-12) with a valid school or Transit ID (Children 12 and under are to be accompanied by an adult) (Local/LYNX/Express/Express Plus) | \$1.10/\$1.10/\$1.50/\$2.20 | \$1.15/\$1.15/\$1.60/\$2.30 | 4.5%/4.5%/7.2%/4.5% | 5¢/5¢/10¢/10¢ |
| Passes: | | | | |
| Weekly Pass* | \$22.00 | \$32.20 | 46.4% | \$10.20 |
| Monthly Pass* | \$88.00 | \$92.00 | 4.5% | \$4.00 |
| Express Monthly Pass* | \$121.00 | \$126.00 | 4.1% | \$5.00 |
| Express Plus Monthly Pass* | \$176.00 | \$184.00 | 4.5% | \$8.00 |
| ADA Monthly Pass* | \$140.00 | \$148.00 | 5.7% | \$8.00 |
| Senior /ADA Local Monthly Pass* | \$44.00 | \$46.00 | 4.5% | \$2.00 |
| Senior/ADA Express Monthly Pass* | \$60.50 | \$63.00 | 4.1% | \$2.50 |
| Senior/ADA Express Plus Monthly Pass* | \$88.00 | \$92.00 | 4.5% | \$4.00 |
| 10-Ride Local Pass | \$18.70 | \$19.55 | 4.5% | \$0.85 |
| 10-Ride Express Pass | \$25.75 | \$26.80 | 4.1% | \$1.05 |
| 10-Ride Express Plus pass | \$37.40 | \$39.10 | 4.5% | \$1.70 |
| STS Yellow Tickets (Book of 10) | \$35.00 | \$37.00 | 5.7% | \$2.00 |
| ADA 10-Ride People 62 years and up & people with disabilities, with a valid Transit ID or Medicare card. | \$9.35 | \$9.80 | 4.8% | \$0.45 |
| LYNX Daily | \$6.60 | \$6.90 | 4.5% | \$0.30 |
| TRANSFERS | | | | |
| Local/LYNX to Express | \$0.80 | \$0.85 | 5.9% | \$0.05 |
| Local/LYNX to Express Plus | \$2.20 | \$2.30 | 4.5% | \$0.10 |
| Express to Express Plus | \$1.40 | \$1.45 | 3.8% | \$0.05 |
| From Community Shuttle to Local/LYNX | \$1.30 | \$1.35 | 3.8% | \$0.05 |
| From Community Shuttle to Exp | \$2.15 | \$2.20 | 2.2% | \$0.05 |
| From Community Shuttle to Exp Plus | \$3.50 | \$3.65 | 4.3% | \$0.15 |
| From Community Shuttle to Community Shuttle | FREE | FREE | N/A | N/A |
| * indicates Unlimited Rides | | | | |

July 1, 2016 Proposed Fare Increase 5 cent Increase

| Media Type: | Current Fare / Passes | Proposed Fares July 1, 2016 | Price Percentage Increase | Increase Amount |
|---|------------------------------|--|----------------------------------|----------------------------|
| Local | \$2.20 | \$2.25 | 2.3% | \$0.05 |
| LYNX | \$2.20 | \$2.25 | 2.3% | \$0.05 |
| Express routes within Mecklenburg County | \$3.00 | \$3.10 | 3.2% | \$0.10 |
| Express Plus routes to neighboring Counties | \$4.40 | \$4.50 | 2.3% | \$0.10 |
| STS (ADA Service) | \$3.50 | \$3.60 | 2.9% | \$0.10 |
| Reverse Commute Express | \$2.20 | \$2.25 | 2.3% | \$0.05 |
| Activity Center Services: Gold Rush | FREE | FREE | N/A | FREE |
| Village Riders, Beatties Ford, Eastland, Hidden Valley and other neighborhood services | \$0.90 | \$0.95 | 5.6% | \$0.05 |
| People 62 years and up & people with disabilities, with a valid Transit ID or Medicare card. (Local/LYNX/Express/Express Plus) | \$1.10/\$1.10/\$1.50/\$2.20 | \$1.15/\$1.15/\$1.55/\$2.25 | 4.5%/4.5%/3.3%/2.3% | 5¢/5¢/5¢/5¢ |
| Children 5 and under, accompanied by an adult | FREE | FREE | N/A | N/A |
| Youth/Student (grades K-12) with a valid school or Transit ID (Children 12 and under are to be accompanied by an adult) (Local/LYNX/Express/Express Plus) | \$1.10/\$1.10/\$1.50/\$2.20 | \$1.15/\$1.15/\$1.55/\$2.25 | 4.5%/4.5%/3.3%/2.3% | 5¢/5¢/5¢/5¢ |
| Passes: | | | | |
| Weekly Pass* | \$22.00 | \$31.50 | 43.2% | \$9.50 |
| Monthly Pass* | \$88.00 | \$90.00 | 2.3% | \$2.00 |
| Express Monthly Pass* | \$121.00 | \$124.02 | 2.5% | \$3.02 |
| Express Plus Monthly Pass* | \$176.00 | \$180.00 | 2.3% | \$4.00 |
| ADA Monthly Pass* | \$140.00 | \$144.00 | 2.9% | \$4.00 |
| Senior /ADA Local Monthly Pass* | \$44.00 | \$45.00 | 2.3% | \$1.00 |
| Senior/ADA Express Monthly Pass* | \$60.50 | \$62.00 | 2.5% | \$1.50 |
| Senior/ADA Express Plus Monthly Pass* | \$88.00 | \$90.00 | 2.3% | \$2.00 |
| 10-Ride Local Pass | \$18.70 | \$22.50 | 20.3% | \$3.80 |
| 10-Ride Express Pass | \$25.75 | \$31.00 | 20.4% | \$5.25 |
| 10-Ride Express Plus pass | \$37.40 | \$45.00 | 20.3% | \$7.60 |
| STS Yellow Tickets (Book of 10) | \$35.00 | \$36.00 | 2.9% | \$1.00 |
| ADA 10-Ride People 62 years and up & people with disabilities, with a valid Transit ID or Medicare card. | \$9.35 | \$11.25 | 20.3% | \$1.90 |
| LYNX Daily | \$6.60 | \$6.75 | 2.3% | \$0.15 |
| TRANSFERS | | | | |
| Local/LYNX to Express | \$0.80 | \$0.85 | 5.9% | \$0.05 |
| Local/LYNX to Express Plus | \$2.20 | \$2.25 | 2.3% | \$0.05 |
| Express to Express Plus | \$1.40 | \$1.45 | 3.8% | \$0.05 |
| From Community Shuttle to Local/LYNX | \$1.30 | \$1.35 | 3.8% | \$0.05 |
| From Community Shuttle to Exp | \$2.15 | \$2.20 | 2.2% | \$0.05 |
| From Community Shuttle to Exp Plus | \$3.50 | \$3.60 | 2.9% | \$0.10 |
| From Community Shuttle to Community Shuttle | FREE | FREE | N/A | N/A |
| * indicates Unlimited Rides | | | | |

