
They connect us to our neighbors and friends, get us to school or work and help us get our exercise. They increase the livability of a community by bringing neighbors closer together. They are the City's sidewalks, and they serve as a backbone of connectivity for Charlotte's neighborhoods. Because of their importance, the City of Charlotte's commitment to becoming a more walkable community is a major component of an overall strategy for creating a balanced transportation system.



Charlotte Department of Transportation (CDOT)
600 East Fourth Street
Charlotte, NC 28202

“Every trip begins and ends as a pedestrian trip.”



The
Concrete
Facts On
Charlotte's

SIDEWALKS

Charlotte's Sidewalk Program

Charlotte is committed to a balanced transportation system that accommodates pedestrians, bicyclists, transit riders and motorists. That's why the City allocates approximately \$5 million a year, funded by street bonds, to construct and maintain sidewalks under its Sidewalk Program. Sidewalks also are constructed under the Neighborhood Improvement Program, which is geared toward improving infrastructure in older neighborhoods.

The City's Sidewalk Program builds sidewalks where streets are already built, but where sidewalks were never installed. Because current needs exceed funding, the City ranks sidewalk requests into four categories based on street type and traffic volumes.

- **Tier 1:** Thoroughfares
- **Tier 2:** Locals and collectors with traffic volumes equal to or greater than 3,000
- **Tier 3:** Locals and collectors near a park or school and with traffic volumes between 1,000 and less than 3,000
- **Tier 4:** Locals and collectors with traffic volumes less than 3,000

How does CDOT determine when and if my sidewalk is installed?

Yearly, each tier's projects are re-ranked to ensure the highest priorities are funded for the coming year. For tier 4 projects, when your request nears the top of the list, CDOT will:

- Hold a public meeting with your neighborhood
- Provide project information and seek design input
- Circulate a second petition assessing support (needs 60% support)
- Add your request to the Sidewalk Priority List after petition is submitted

Sidewalks connect us to neighbors and friends. Sidewalks get us to school and work. Sidewalks even help us get our exercise.

How do I request a sidewalk?

Call 311 to determine if a sidewalk need already has been identified for your neighborhood. City staff will investigate the request and walk you through the process.

Tier 1, 2 and 3 Sidewalks

City staff will identify and rank sidewalk needs for streets identified in these tiers.

Tier 4

If your request falls within a tier 4 location, you may need to do the following to request a sidewalk:

- Complete a nomination form available from 311 or online at <http://walkcharlotte.charmeck.org>.
- Obtain signatures of at least 25% of property owners or tenants on both sides of the street.
- Submit nomination forms by December 1 to be considered for the following fiscal year's Sidewalk Program.

What if my request is not high on the Sidewalk Priority List, but I still want to pursue a sidewalk?

A petition assessment process exists if you want to expedite sidewalk installation at your expense. A petition with 51% support from residents on both sides of the street is required. After the petition is obtained, a public hearing is held at City Council.

How do I report a damaged sidewalk?

To report a damaged or unsafe sidewalk, or sidewalk obstructions, call 311 or submit an online form at <http://cdot.charmeck.org>.