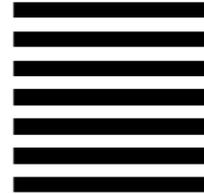




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**Mr. Tom Purvis**  
CITY OF CHARLOTTE  
ENGINEERING & PROPERTY MANAGEMENT  
STORM WATER SERVICES  
600 E FOURTH ST  
CHARLOTTE NC 28254-3513



# We want your input!

To request Storm Water Service call 311

Charlotte-Mecklenburg Storm Water Services would like your input on existing storm water issues located within the Margaret Turner project area. Please take a few minutes to check the appropriate answer and write comments where needed. Then drop this survey in the nearest mail box by April 30. Postage is pre-paid for your convenience; no stamp is necessary. Thank you for your input. *Your personal information is for work purposes only and will not be shared.*

**Name:** \_\_\_\_\_

**Property Address:** \_\_\_\_\_

**Owner Address:** (if different from above) \_\_\_\_\_

**Phone #:** \_\_\_\_\_

**E-mail:** \_\_\_\_\_

1. How long have you owned or lived at this location? \_\_\_\_\_
2. Have you ever had any storm drainage work done by the City of Charlotte?  
 Yes       No
3. Are there any soil erosion problems from a stream or storm drainage system (i.e. pipes, drains, streams or ditches) on your property or in your neighborhood?  
 Yes       No  
 If there are soil erosion problems, please indicate location and severity of problem.  
 Location \_\_\_\_\_  
 Minor    Moderate    Severe  
 Location \_\_\_\_\_  
 Minor    Moderate    Severe  
 Location \_\_\_\_\_  
 Minor    Moderate    Severe

4. Are there any other problems with the storm drainage system (i.e. pipes, drains, streams or ditches) on your property or in your neighborhood?  
 Yes       No  
 If yes, check all situations that apply.  
 Corroded pipes  
 Sink holes  
 Pipe blockage  
 Stream or ditch blockage  
 Drains in need of repair  
 Other
5. Have you seen the stream actively shifting or eroding during recent storm events?  
 Yes       No  
 If yes, explain. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_
6. Have you ever noticed water in your storage building?  
 Never experienced  
 Once per year  
 More than once a year
7. Have you ever noticed water in or up to your air conditioning units?  
 Never experienced  
 Once per year  
 More than once a year
8. Have you ever noticed water in your crawl space?  
 Never experienced  
 Once per year  
 More than once a year
9. Have you ever noticed water in or up to your living space?  
 Never experienced  
 Once per year  
 More than once a year

10. If flooding occurred, please list the approximate date(s), location and indicate depth of flooding.  
 Date \_\_\_\_\_  
 Location \_\_\_\_\_  
 Depth of water \_\_\_\_\_  
 Date \_\_\_\_\_  
 Location \_\_\_\_\_  
 Depth of water \_\_\_\_\_
11. Have you ever noticed flooded streets in your neighborhood?  
 Yes       No  
 If you noticed flooded streets, please provide the approximate date(s), location and depth of flooding.  
 Date \_\_\_\_\_  
 Location \_\_\_\_\_  
 Depth of water \_\_\_\_\_  
 Date \_\_\_\_\_  
 Location \_\_\_\_\_  
 Depth of water \_\_\_\_\_
12. Are you in favor of Storm Water Services making drainage improvements on your property?  
 Yes       No       Undecided  
*If you checked No, staff will work with you, but sometimes improvements need to be made to benefit the area.*

Other comments or questions: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_