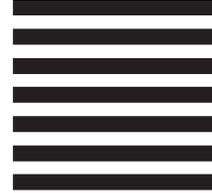


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**Mr. David Baker**  
CITY OF CHARLOTTE  
ENGINEERING & PROPERTY MANAGEMENT  
STORM WATER SERVICES  
600 E FOURTH ST  
CHARLOTTE NC 28254-3513



*To request Storm Water Service call 311*  
**We want your input!**

CHARLOTTE



Charlotte-Mecklenburg Storm Water Services would like your input on existing storm water issues located within the Kenilworth/Romany project area. Please take a few minutes to check the appropriate answer and write comments where needed. Then drop this survey in the nearest mail box by February 18, 2011. Postage is paid; no stamp is necessary. Thank you in advance for your input. *Your personal information is for work purposes only and will not be shared.*

Name: \_\_\_\_\_

Property Address: \_\_\_\_\_

Owner Address: (if different from above)

Phone #: \_\_\_\_\_

E-mail: \_\_\_\_\_

1. How long have you owned or lived at this location? \_\_\_\_\_
2. Have you ever had any storm drainage work done by the City of Charlotte?  
 Yes  No
3. Are there any soil erosion problems from a stream or storm drainage system (i.e. pipes, drains, streams or ditches) on your property or in your neighborhood?  
 Yes  No

If there are soil erosion problems, please indicate location and severity of problem.

Location \_\_\_\_\_

Minor  Moderate  Severe

Location \_\_\_\_\_

Minor  Moderate  Severe

Location \_\_\_\_\_

Minor  Moderate  Severe

4. Are there any other problems with the storm drainage system (i.e. pipes, drains, streams or ditches) on your property or in your neighborhood?

Yes  No

If yes, check all situations that apply.

Corroded pipes

Sink holes

Pipe blockage

Stream or ditch blockage

Drains in need of repair

Other

5. Have you seen the stream actively shifting or eroding during recent storm events?

Yes  No

If yes, explain. \_\_\_\_\_

6. Have you ever noticed water in your storage building?

Never experienced

Once per year

More than once a year

7. Have you ever noticed water in or up to your air conditioning units?

Never experienced

Once per year

More than once a year

8. Have you ever noticed water in your crawl space?

Never experienced

Once per year

More than once a year

9. Have you ever noticed water in or up to your living space?

Never experienced

Once per year

More than once a year

10. If flooding occurred, please list the approximate date(s), location and indicate depth of flooding.

Date \_\_\_\_\_

Location \_\_\_\_\_

Depth of water \_\_\_\_\_

Date \_\_\_\_\_

Location \_\_\_\_\_

Depth of water \_\_\_\_\_

11. Have you ever noticed flooded streets in your neighborhood?

Yes  No

If you noticed flooded streets, please provide the approximate date(s), location and depth of flooding.

Date \_\_\_\_\_

Location \_\_\_\_\_

Depth of water \_\_\_\_\_

Date \_\_\_\_\_

Location \_\_\_\_\_

Depth of water \_\_\_\_\_

12. Do you have any photographs, videotape or other records of erosion or flooding problems that occurred on your property or in your neighborhood?

No  Photos  Video

Written  Other

If yes, can we contact you?

Yes  No

13. Are you in favor of Storm Water making stream improvements on your property?

Yes  No  Undecided

*If you checked No, staff will work with you, but sometimes improvements need to be made to benefit the area.*

Other comments or questions: \_\_\_\_\_