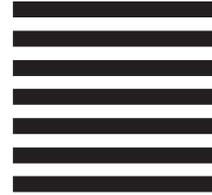


NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 4112 CHARLOTTE NC

POSTAGE WILL BE PAID BY ADDRESSEE



Mrs. Susan Tolan
CITY OF CHARLOTTE
ENGINEERING & PROPERTY MANAGEMENT
STORM WATER SERVICES
600 E FOURTH ST
CHARLOTTE NC 28254-3513



To request Storm Water Service call 311
We want your input!

CHARLOTTE



Charlotte-Mecklenburg Storm Water Services would like your input on existing storm water issues located within the Alanhurst/Cherrycrest project area (map included in attached letter). Please take a few minutes to check the appropriate answer and write comments where needed. Then drop this survey in the nearest mail box by **October 22, 2010**. Postage is paid; no stamp is necessary. Thank you in advance for your input. *Your personal information is for work purposes only and will not be shared.*

Name: _____

Property Address: _____

Owner Address: (if different from above)

Phone #: _____

E-mail: _____

1. How long have you owned or lived at this location? _____
2. Have you ever had any storm drainage work done by the City of Charlotte?
 Yes No
3. Are there any soil erosion problems from a stream or storm drainage system (i.e. pipes, drains, streams or ditches) on your property or in your neighborhood?
 Yes No

If there are soil erosion problems, please indicate location and severity of problem.

Location _____

Minor Moderate Severe

Location _____

Minor Moderate Severe

Location _____

Minor Moderate Severe

4. Are there any other problems with the storm drainage system (i.e. pipes, drains, streams or ditches) on your property or in your neighborhood?

Yes No

If yes, check all situations that apply.

Corroded pipes

Sink holes

Pipe blockage

Stream or ditch blockage

Drains in need of repair

Other

5. Have you seen the stream actively shifting or eroding during recent storm events?

Yes No

If yes, explain. _____

6. Have you ever noticed water in your storage building?

Never experienced

Once per year

More than once a year

7. Have you ever noticed water in or up to your air conditioning units?

Never experienced

Once per year

More than once a year

8. Have you ever noticed water in your crawl space?

Never experienced

Once per year

More than once a year

9. Have you ever noticed water in or up to your living space?

Never experienced

Once per year

More than once a year

10. If flooding occurred, please list the approximate date(s), location and indicate depth of flooding.

Date _____

Location _____

Depth of water _____

Date _____

Location _____

Depth of water _____

11. Have you ever noticed flooded streets in your neighborhood?

Yes No

If you noticed flooded streets, please provide the approximate date(s), location and depth of flooding.

Date _____

Location _____

Depth of water _____

Date _____

Location _____

Depth of water _____

12. Do you have any photographs, videotape or other records of erosion or flooding problems that occurred on your property or in your neighborhood?

No Photos Video

Written Other

If yes, can we contact you?

Yes No

13. Are you in favor of Storm Water making stream improvements on your property?

Yes No Undecided

If you checked No, staff will work with you, but sometimes improvements need to be made to benefit the area.

Other comments or questions: _____

