

FREQUENTLY CALLED NUMBERS

City-County Customer
Service & Information
Center

311

Landscape Management

(704) 336-4262

NC Cooperative Extension

(704) 336-2561

WHO'S RESPONSIBLE FOR BEAUTIFYING CHARLOTTE?





The City of Charlotte Landscape Management Section improves the physical appearance of the city through the design, construction, and maintenance of landscaping.

This includes planting trees along public streets and improving traffic islands, medians, and public grounds with appropriate plant materials. To help citizens understand the role of Landscape Management, the following guidelines on landscaping have been set.

TRAFFIC ISLANDS AND MEDIANS ON THOROUGHFARES

Maintenance of these areas is the responsibility of Landscape Management.

NON-THOROUGHFARE STREETS

(Includes residential streets, neighborhood entrances, business parks and small traffic circles within a cul-de-sac) In those areas that clearly benefit only those homes or businesses in the immediate area, homeowners and /or businesses are asked to assume the maintenance. Landscape Management staff is willing to advise homeowners in the development of these areas. When homeowners are unwilling to assume maintenance of such areas, Landscape Management will maintain these areas as time and funds permit. Since the homeowners on a cul-de-sac get the primary benefit from these islands, Landscape Management does not maintain them.

RIGHT-OF-WAY MOWING AND MAINTENANCE

Landscape Management is responsible for mowing the City right-of-way at vacant parcels and the right-of-way on state roads in the City limits.

RIGHT-OF-WAY AT DEVELOPED PROPERTIES AND PRIVATE PROPERTY MAINTENANCE

City Code requires property owners to maintain any property or driveway between the property line and curb of a paved street. Questions concerning the maintenance and mowing of, or overgrown vegetation and trash on, privately owned property should be referred to *Neighborhood Development* at 311.

STREET TREES

Landscape Management is responsible for the maintenance of street trees.

TREE WORK POLICY

The City of Charlotte has a tree ordinance that governs the planting, maintenance, and removal of street trees. The ordinance can be found in Chapter 21 of the Charlotte City Code of Ordinances. Any work on or around a City-owned tree is required to have a permit. A permit may be obtained by contacting Landscape Management at (704) 336-4262.

TREE REMOVAL

City-owned trees are removed by the City for the following reasons: (1) tree is dead, (2) tree is unsightly due to severe dieback and/or pruning, (3) tree is a hazard to citizens (for example, diseased and posing a potential danger), and (4) tree is interfering with construction of public facilities. Landscape Management will make every effort toward maintaining and preserving the tree(s). A live tree **will not** be removed at City expense. If construction of a driveway or sidewalk makes removal necessary, a permit **must** be issued to allow removal at the property owner's expense.



STREET TREE PRUNING

City-owned trees will be pruned by Landscape Management at no expense to the adjacent property owner. Permits for pruning work can be issued if the property owner wants to have City-owned trees pruned at their expense in accordance with Landscape Management procedures.

STREET TREE PLANTING

Landscape Management has the following programs for the planting of trees in street rights-of-way.

- **CO-OP TREE PLANTING**
Groups of homeowners or developers who want trees planted within a subdivision can petition the city for a cooperative tree planting. Under the cooperative tree planting arrangement, Landscape Management will assist in selecting the trees, purchasing arrangements and installation. The developers or homeowners must deposit sufficient funds to purchase the trees.
- **REPLACEMENT TREE PLANTING**
This program provides for the replacement of trees that have been removed from the right-of-way. Not all trees are replaced. Plant sites are evaluated for root and crown space, traffic and pedestrian safety, utility conflicts and any existing trees in and out of the right-of-way. There is no charge to the adjoining property owner for replacement planting.

PUBLIC BUILDINGS AND GROUNDS

Most of these City-owned sites are maintained by Landscape Management.