



## CHARLOTTE FIRE DEPARTMENT

Office of Deputy Chief Jeff Dulin

228 E 9<sup>th</sup> St.

Charlotte, NC 28202

Office: 704-336-8503

Fax: 704-336-4174

### July 12, Briefing on Flood Event July 11th

Today, we have had minimal rainfall which has allowed the streams a chance to recede back into their banks. The most intense rain yesterday was, 2" to 4 1/3" inches, which fell in the northwest region of Charlotte. Charlotte Fire and Emergency Management Officials continue to monitor the current weather conditions including tropical depression Chantal that could affect the region. The most significantly impacted areas were the following:

#### **Caldwell Williams Rd**

Firefighters evacuated an elderly couple who were trapped in their home. Ahead of rising water from Stewart Creek, CFD and CMPD blocked Old Plank Road.

#### **6700 Beatties Ford Rd**

3.17 inches of rain fall at Hornets' Nest Elementary School, creating minor damage to school. Fire companies responded and assisted in moving a summer school program to other areas of the school.

#### **4039 Oakdale Rd**

Assisted Mecklenburg County Fire with a Hazardous Materials response due to an above ground 100 gallon diesel tank that was damaged by flood waters. The fuel spill was contained to the property using booms and containment devices.

#### **West Morehead St & Suttle Ave**

CFD and CMPD secured the roadway ahead of rising water from Stewart Creek as it flooded parts of West Morehead Street. Water eventually was three feet deep over the bridge at that point.

#### **3100 Southwest Blvd**

Southwest Blvd. flooded near the University Park Apartments, threatening residents. 20 residents were removed and taken to safety.

#### **Snow White Ln & Bilmark Ave**

CFD and CMPD secured roadways and alerted resident to high water conditions in the Hidden Valley areas Little Sugar Creek overflowed its bank.

#### **West Trade St & Seldon Dr.**

CFD utilized boats removing more 30 residents from flooding conditions. CMPD worked to secure the roads and area. CATS Buses responded to support those evacuated



## CHARLOTTE FIRE DEPARTMENT

Office of Deputy Chief Jeff Dulin

228 E 9<sup>th</sup> St.

Charlotte, NC 28202

Office: 704-336-8503

Fax: 704-336-4174

### **Morgan St & Sinclair St**

High water threatens homes and one home-based daycare center. Firefighters went door-to-door assisting ten people who were safely removed. Occupants of one vehicle were rescued after it drove into a flooded area. CATS Buses responded to support those evacuated

### **Riverside Dr**

CFD continues to monitor the Catawba River along Riverside Dr. as the Mountain Island Lake continues to flow excessive amounts of water from the Catawba River Basin. During the July 11th event the river did rise a small amount but not of concerning levels. CFD will be proactive to notify residents of any changes and will working with North Carolina Emergency Management officials.

### **Shelter Operations**

The American Red Cross opened an evacuee shelter at the Northwest School of the Arts on Beatties Ford Road. Approximately 25 persons utilized the shelter throughout the night.

### **Joint Operations Center**

In response to the flash flooding events and numerous media inquiries from local, regional and national news media outlets, CFD Office of Media & Public Affairs requested and initiated the stand-up of the Charlotte-Mecklenburg Joint information Center. In cooperation and with Corporate Communications & Marketing and multiple City & County departments the JIC was stood-up at 2:15 p.m. Captain Mark Basnight (CFD) acted as the Lead PIO and briefed the JIC staff as well as ACM Eric Campbell. Kim McMillan (CCM) acted as the JIC Manager. The staff of the JIC monitored traditional & social media, gathered facts, addressed rumors, produced press releases, facilitated media inquiries, coordinated a press briefing and provided timely updates to both the City & County Managers Cabinets.

The staff of the Joint Information included personnel from CFD, Corporate Communications & Marketing, the Gov Channel, Charlotte-Mecklenburg Storm Water Services, Mecklenburg County Public Service & Information, Charlotte-Mecklenburg Solid Waste Services and Charlotte Department of Transportation. The group/team approach to managing emergency preparedness messages, crisis communications and emergency public information proved to be instrumental in providing timely and relevant information to numerous internal and external stakeholders.

Jeff Dulin  
Deputy Chief



Emergency Management

## **CHARLOTTE FIRE DEPARTMENT**

Office of Deputy Chief Jeff Dulin

228 E 9<sup>th</sup> St.

Charlotte, NC 28202

Office: 704-336-8503

Fax: 704-336-4174