



# Rider's Alert

ALL ROUTES

EFFECTIVE MARCH 4 – 22

CATS will conduct on-board surveys over the next few weeks. Surveyors wearing vests like this will board CATS vehicles at random and ask questions about your transit trip.



- If you are riding a bus, you will receive a barcoded card when you board. Please follow the instructions on the card and return it to the surveyor as you exit the vehicle. The surveyor will scan your card.
- If you are riding the rail, you will be approached by a surveyor who will ask where you boarded and where you will exit the vehicle. The surveyor will record your responses manually.

This survey will help CATS plan better for your transit needs. Thank you for your participation in this survey!



For more information, call 704-336-RIDE or 866-779-CATS or visit [www.ridetransit.org](http://www.ridetransit.org). To sign up for rider alert Email service, visit [www.ridetransit.org](http://www.ridetransit.org)



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