



CHARLOTTESM

**City Council
Follow-Up Report**

November 12, 2014

November 3, 2014 – City Council Workshop

Erik Johnson Complaint (Silver Oaks Apartments)

*Staff Resources: Terry Bradley, Community Relations Commission, 704-336-5271, tbradley@charlottenc.gov
Kim Oliver, City Manager's Office, 704-336-2180, koliver@charlottenc.gov*

Mr. Erik Johnson originally appeared before the City Council at the August 25, 2014 Citizens' Forum to request Council's assistance with an eviction issue relative to the Silver Oaks Apartments. Mr. Johnson had been in contact with staff in the City Manager's Office requesting resolution, but returned to speak before the City Council again on November 3 as he stated he was still not able to resolve the eviction issue with Goode Development, the property owners of the Silver Oaks Apartments.

Prior to Mr. Johnson's August appearance before City Council, the Community Relations Commission's Dispute Settlement Program received a referral on April 25, 2014 to schedule a mediation session between Mr. Johnson and the property owner of Goode Development. Mediation was scheduled for May 1, 2014. Community Relations staff sent letters of invitation to both parties and made follow up phone calls. Mediation did not occur because staff did not receive a response from one of the parties. The other party was notified. Mediation is a voluntary process, and there is no penalty for not participating or not responding to the invitation.

As a follow up to Mr. Johnson's second appearance before the City Council on November 3, the City Manager's staff consulted the Community Relations Committee asking if they would be able to assist Mr. Johnson again. The Charlotte Mecklenburg Dispute Settlement Program contacted both parties on November 6, and they agreed to hold a mediation session by phone at that time. The parties reached a resolution, no further action is needed by the parties or the Dispute Settlement Program, and the case has been resolved.

Street Lighting Maintenance on Charlotte's Major Highways

*Staff Resource: Danny Pleasant, CDOT, 704-336-3839, dpleasant@charlottenc.gov
Warren Cooksey, NCDOT, rwcooksey@ncdot.gov*

During the workshop, City Council members requested that the North Carolina Department of Transportation (NCDOT) address light outages on major highways under NCDOT's jurisdiction (I-85 and I-277).

NCDOT is discussing a plan to identify and respond to street light outages along major highways and state maintained corridors within the city limits of Charlotte. They will share information once a plan of action is developed, tentatively by the end of November.

NCDOT's Interstate Traffic Queuing Practices

Staff Resource: Danny Pleasant, CDOT, 704-336-3839, dpleasant@charlottenc.gov

Warren Cooksey, NCDOT, rwcooksey@ncdot.gov

Council member Fallon expressed concern about a particular queuing issue at the ramp from northbound I-77 onto eastbound Sunset Road.

The NCDOT reports that when interstate queuing problems are brought to their attention, they investigate to see if the problem can be mitigated by installing a traffic signal, or by adjusting the timing if there is an existing signal. If signalization or timing adjustments fail to correct the issue, NCDOT seeks funding for ramp improvements to relieve any traffic queuing problems.

NCDOT has a funded project to widen the ramp and construct signalized, dual right turn lanes from northbound I-77 to eastbound Sunset Road. The construction project is anticipated to be awarded in spring 2015.