



# ***Rider's Alert***

**ALL ROUTES  
EFFECTIVE  
SEPTEMBER 9 – OCTOBER 4**

CATS will be counting vehicles in park and ride lots and conducting surveys on board CATS vehicles.

Surveyors wearing vests will approach customers AT RANDOM.

- If you have 5 minutes, you will be asked questions about your transit trip and important information about you and your household. If your survey is completed on the vehicle, the surveyor will provide you with a pass, WHILE SUPPLIES LAST.
- If you DO NOT have 5 minutes, you will be asked where you boarded, where you will exit, any transfers you will make and your phone number. A call center will call you within 72 hours to complete your survey. You will NOT be eligible to receive a pass.

All personal information will be kept confidential. This survey will help CATS plan better for your transit needs. Thank you for your participation in this survey!

***Vea el reverso para español por favor.***



For more information, call **704-336-RIDE** or **866-779-CATS** or visit [www.ridetransit.org](http://www.ridetransit.org). To sign up for rider alert Email service, visit [www.ridetransit.org](http://www.ridetransit.org)



# ***Rider's Alert***

**ALL ROUTES  
EFFECTIVE  
SEPTEMBER 9 – OCTOBER 4**

CATS will be counting vehicles in park and ride lots and conducting surveys on board CATS vehicles.

Surveyors wearing vests will approach customers AT RANDOM.

- If you have 5 minutes, you will be asked questions about your transit trip and important information about you and your household. If your survey is completed on the vehicle, the surveyor will provide you with a pass, WHILE SUPPLIES LAST.
- If you DO NOT have 5 minutes, you will be asked where you boarded, where you will exit, any transfers you will make and your phone number. A call center will call you within 72 hours to complete your survey. You will NOT be eligible to receive a pass.

All personal information will be kept confidential. This survey will help CATS plan better for your transit needs. Thank you for your participation in this survey!

***Vea el reverso para español por favor.***



For more information, call **704-336-RIDE** or **866-779-CATS** or visit [www.ridetransit.org](http://www.ridetransit.org). To sign up for rider alert Email service, visit [www.ridetransit.org](http://www.ridetransit.org)



# ***Rider's Alert***

**ALL ROUTES  
EFFECTIVE  
SEPTEMBER 9 – OCTOBER 4**

CATS will be counting vehicles in park and ride lots and conducting surveys on board CATS vehicles.

Surveyors wearing vests will approach customers AT RANDOM.

- If you have 5 minutes, you will be asked questions about your transit trip and important information about you and your household. If your survey is completed on the vehicle, the surveyor will provide you with a pass, WHILE SUPPLIES LAST.
- If you DO NOT have 5 minutes, you will be asked where you boarded, where you will exit, any transfers you will make and your phone number. A call center will call you within 72 hours to complete your survey. You will NOT be eligible to receive a pass.

All personal information will be kept confidential. This survey will help CATS plan better for your transit needs. Thank you for your participation in this survey!

***Vea el reverso para español por favor.***



For more information, call **704-336-RIDE** or **866-779-CATS** or visit [www.ridetransit.org](http://www.ridetransit.org). To sign up for rider alert Email service, visit [www.ridetransit.org](http://www.ridetransit.org)