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**WEEK IN REVIEW:**

Mon (Dec 30 <sup>th</sup> )	Tues (Dec 31 <sup>st</sup> )	Wed (Jan 1 <sup>st</sup> )	Thurs (Jan 2 <sup>nd</sup> )	Fri (Jan 3 <sup>rd</sup> )
		HOLIDAY		

## CALENDAR DETAILS:

### **January 1<sup>st</sup>, 2014**

NEW YEAR'S HOLIDAY

December and January calendars are **attached**.

[http://charmeck.org/city/charlotte/citymanager/CommunicationstoCouncil/Memo%20attachm  
ents/Jan2014Calendar.pdf](http://charmeck.org/city/charlotte/citymanager/CommunicationstoCouncil/Memo%20attachm<br/>ents/Jan2014Calendar.pdf)

## INFORMATION:

### **CMPD Plans for New Year's Eve**

*Staff Resource: Deputy Chief Doug Gallant, 704-432-0379, [dgallant@cmpd.org](mailto:dgallant@cmpd.org)*

CMPD has finalized its plans for the First Night Celebration in Center City on New Year's Eve. At the recommendation of the Police Chief, the City Manager has declared First Night an Extraordinary Event. Most of the events will take place on and around the main stage which will be located at Romare Bearden Park.

CMPD will essentially follow the deployment plans that were successful in 2011 and 2012. Officers will be patrolling the area on foot, bicycles, and motorcycles. Police will have two primary focus areas. One will be disorderly behavior to include fights, public consumption, weapons violations, etc. The other will be juvenile accountability with an emphasis on enforcement of the curfew ordinance. Men who Care are expected to assist CMPD in working with youth as they have in previous years.

Officers will be directing both pedestrian and vehicular traffic, including the area around Time Warner Cable Arena where the Avett Brothers will perform at 8:00 p.m. Officers anticipate minor traffic delays which are common with events of this magnitude.

CMPD has worked closely with Center City Partners in planning for a safe and festive event.

### **PVH Case Summary – Charlotte Taxi Cab**

*Staff Resource: Thomas Powers, City Attorney's Office, 704-336-5877, [tpowers@charlottenc.gov](mailto:tpowers@charlottenc.gov)*

This summary provides background regarding a recent WBTV report about Charlotte Taxi Cab Company and a Passenger Vehicle for Hire ("PVH") Board decision to revoke the Company Operating Certificate pursuant to Charlotte City Code Section 22-62(d)(1).

Charlotte City Code Section 22-62(d)(1) requires a taxi cab company to have thirty (30) taxi cabs or an equivalent number of taxi cabs, including allotments disability accessible vehicles and/or alternative fuel vehicles, for the issuance of a Company Operating Certificate.

In March 2013, Charlotte Taxi Cab, via Mr. Myahmed Alaoui, submitted an application for a Company Operating Certificate to the PVH office. To be a fully operational taxi cab company, Charlotte Taxi Cab needed to obtain a single Company Operating Certificate and a Vehicle Operating Permit for each individual taxi cab.

PVH Manager Kirk Young (“PVH Manager Young”) inspected the proposed Charlotte Taxi Cab fleet and determined that it had an equivalent number of taxi cabs to fulfill Charlotte City Code Section 22-62(d)(1). PVH Manager Young issued a single Company Operating Certificate on July 1, 2013, subject to Charlotte Taxi Cab equipping the vehicles with additional equipment such as credit card machines, taxi cab radios, and special state license tags. The PVH office could not issue the Vehicle Operating Permits until these modifications were completed.

Between July 2013 and October 2013, PVH Manager Young extended the date for compliance twice. Charlotte Taxi Cab painted twelve (12) vehicles and obtained five (5) Vehicle Operating Permits during that time. Additionally, Charlotte Taxi Cab did not renew some of the Vehicle Operating Permits that subsequently expired.

On October 15, 2013, PVH Manager Young issued a Notice of Revocation for Charlotte Taxi Cab’s Company Operating Certificate pursuant to Charlotte City Code Section 22-62(d)(1). Charlotte Taxi Cab filed its Notice of Appeal to the PVH Board on October 23, 2013.

The PVH Board heard this appeal on December 3, 2013, and took evidence from all parties during the hearing. The PVH Board, after considering the evidence and testimony, decided that Charlotte Taxi Cab did not meet the requirements of Charlotte City Code Section 22-62(d)(1). As of December 3, 2013, Charlotte Taxi Cab had Vehicle Operating Permits for nineteen (19) equivalent taxi cabs – well short of the thirty (30) taxi cab minimum or an equivalent number. Charlotte Taxi Cab has the right to appeal the PVH Board’s decision to state court for a judge to review the matter.

**Mass Mailing to Charlotte Residents Offering Private Water/Sewer Line Warranty**

*Staff Resource: Barry Gullet, CMUD, 704-336-4962, [bgullet@charlottenc.gov](mailto:bgullet@charlottenc.gov)*

In the past several days members of City Council and City Staff have received an email from American Water Resources (AWR). This letter is a notification that AWR will send residents a letter informing them of their responsibility to make any repairs needed to the private water and sewer lines between the meter and their home and promoting the opportunity to sign up for AWR’s Water and Sewer Line Protection Program. Repairs to private lines can be costly, and they are the responsibility of the customer. This is a warranty program and is not endorsed by the Charlotte-Mecklenburg Utility Department.

The company has sent mass letters such as this one for the past few years to residents of Mecklenburg County. Similar warranty service is already available from Duke Energy and Piedmont Natural Gas for gas and power lines, and many other cities are partnering with various third-party firms to provide warranty coverage to customers on an optional basis for outdoor water and sewer service lines.

CMUD has considered offering a similar service to customers and conducted a Request for Information and Request for Proposals process in 2011. CMUD is evaluating such an approach and prioritizing it among multiple customer service initiatives.

CMUD has worked with 311 to help make sure customers understand that the warranty service is in no way affiliated with or endorsed by the City of Charlotte.