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**WEEK IN REVIEW:**

Mon (Dec. 29)	Tues (Dec. 30)	Wed (Dec. 31)	Thurs (Jan. 1)	Fri (Jan. 2)
			New Year's Day Holiday	

## CALENDAR DETAILS:

### Thursday, January 1

New Year's Day Holiday

January and February calendars are attached.



Jan-Feb. 2015.pdf

## INFORMATION:

### January 13 – Mayor Clodfelter to Deliver State of the City Address

Staff Resource: Holly Eskridge, Mayor's Office, 704-336-4332, [heskridge@charlottenc.gov](mailto:heskridge@charlottenc.gov)

Mayor Dan Clodfelter will deliver the State of the City address on January 13, 2015 at 10 a.m. in the Meeting Chamber of the Charlotte Mecklenburg Government Center. Mayor Clodfelter will reflect on the City of Charlotte's accomplishments and discuss future opportunities. Council is asked to make plans to attend. A formal electronic invitation will follow.

### CharMeck 311 Recognized for Excellence in Service

Staff Resource: Janice Quintana, CharMeck 311, 704-336-4001, [jquintana@charlottenc.gov](mailto:jquintana@charlottenc.gov)

CharMeck 311 has been recognized for excellence in service and designated as a "Citizen-Engaged Community" by the Public Technology Institute. This is the second time CharMeck 311 has been the recipient of this two-year designation. Five years ago, Public Technology Institute created this annual designation program to recognize excellence in multi-channel contact centers and best practices for the use of Citizen Relationship/Records Management (CRM) systems, 311 services, web portal technology, telephony systems and mobile communications infrastructure.

Public Technology Institute recognizes that 311 centers have become the face and front door of the government for the public. "Local governments are challenged today to provide centralized citizen contact centers that effectively utilize new technology for fast, friendly and responsive service. This seamless service must engage citizens through multi-channels, empower citizens by enabling direct interaction, and then demonstrate accountability through performance reporting, not just for calls but also for service delivery".

Charlotte joins other municipalities with a population over 300,000 who received the 2014-2016 Citizen-Engaged Community designation:

Boston, MA  
Dallas, TX  
Denver, CO  
Indianapolis, IN  
Jacksonville, FL

Minneapolis, MN  
Philadelphia, PA  
Pinellas County, FL  
Sacramento, CA  
San Francisco, CA

The Public Technology Institute is a non-profit research and development organization assisting local governments in identifying technologies and trends to enhance operations, infrastructure, and best practices to improve efficiency.

### **November 19 Metropolitan Transit Commission Meeting Summary**

*Staff Resource: Carolyn Flowers, CATS, 704-336-3855, [cflowers@charlottenc.gov](mailto:cflowers@charlottenc.gov)*

At its meeting on Wednesday, November 19, 2014, MTC considered four action items and had no information items:

#### *Transit Funding Working Group Update*

Working Group members participated in an Infrastructure Financing Forum on October 28, 2014 in conjunction with the SmartRail Conference to hear from other communities about Public Private Partnerships (P3s) and other alternative funding options. The Transit Funding Working Group will continue researching financing options.

#### *2015 Legislative Agenda*

MTC members approved the 2015 Legislative Agenda as presented at the September MTC meeting.

#### *2015-2016 State Legislative Agenda*

MTC members approved the 2015-2016 State Legislative Agenda, to work to repeal the sunset date of the Special Assessments for the Critical Infrastructure Needs act.

#### *Transportation Demand Management Regional Strategy*

MTC members approved the Transit Demand Management strategy.

#### *Metropolitan Planning Organization (MPO) representative*

MTC Members unanimously approved Dena Diorio to serve as MTC's representative to the regional MPO, the Charlotte Regional Transportation Planning Organization. Members also motioned to decline the invitation from the Rock Hill area MPO to provide a representative to that MPO.

#### *CATS CEO Report*

Under the CEO's report, Carolyn Flowers discussed:

##### **a. Budget Update:**

Sales tax receipts remained very strong in September. Receipts were \$6.939 million. The Transportation Infrastructure Finance and Innovation Act (TIFIA) application was submitted on November 14, 2014. Staff will meet with USDOT on December 2 to discuss the application.

**b. Upcoming Conferences:**

The annual meeting of the American Association of Highway and Transportation Officials will be held November 20, 2014 in Charlotte. Secretary Foxx will be one of the speakers.

The Chamber Public Policy Update is advocating for long-term federal investment and working to address the long-term challenges in the state. The Chamber has developed a coalition called The Prosperous Future to form a broad-based forum of stakeholders. Mayor Swain has a video in support of the group.

**c. December MTC Meeting:**

MTC members voted to cancel the December MTC meeting as there were no action items on the agenda.

**d. Other News:**

There will be a line cut for the LYNX Blue Line November 22-23, 2014 to integrate streetcar with light rail.

The advocacy side of Transit Funding Working Group had requested a limited-edition advocacy t-shirt. CATS had a few t-shirts made to be raffled off.

**e. LYNX Blue Line Extension Construction Update:**

The current Blue Line Extension revenue service date is the summer of 2017, in time for UNC Charlotte students to take the train on their first day of classes. Ongoing private utility work has caused schedule delays. Staff is working with contractors to recover schedule through increased productivity, and the utilities are now working hard to complete their part. There will be a cost for contractors to increase productivity, as they will bring in extra crews and work extra hours.

The project budget is currently in good shape, as five out of six construction contracts awarded were below budget. Total budget contingency currently exceeds Federal Transit Administration requirements. Staff anticipates charges to the budget for schedule recovery and to provide project enhancements that were cut when the economy experienced a downturn and the project's budget looked unattainable. The project has added a fifth parking level at the JW Clay parking garage, a parking garage at the Sugar Creek Station instead of the previously-planned surface parking, additional ticket vending machines and pedestrian safety amenities such as crossing gates and median fencing. Staff is waiting on Federal Transit Administration response for these proposed changes: expansion of the North Yard Maintenance Facility, including additional track work; pedestrian bridge extensions at the University City Boulevard and JW Clay parking garages to facilitate passenger access as they cross streets; a pedestrian bridge at the Sugar Creek Station to cross Sugar Creek Road from the east side of the road and access the station on the west side; and a bus pull-out at the Tom Hunter Station.

The next MTC meeting will be January 28, 2015 at 5:30 p.m.

# January

<i>Sun</i>	<i>Mon</i>	<i>Tue</i>	<i>Wed</i>	<i>Thu</i>	<i>Fri</i>	<i>Sat</i>
				<b>1</b> New Year's Day	<b>2</b>	<b>3</b>
<b>4</b>	<b>5</b> 3:00pm Intergovernmental Relations Committee Mtg., Room 280 5:00pm Council Workshop/Citizens' Forum, Room 267	<b>6</b>	<b>7</b>	<b>8</b> 12:00pm Community Safety Committee Mtg., Room 280	<b>9</b>	<b>10</b>
<b>11</b>	<b>12</b> 3:30pm Transportation Committee Mtg., Room 280 5:00pm Council Business Meeting, Room 267	<b>13</b> 10:00am Mayor's State of the City Address, Meeting Chamber	<b>14</b> 12:00pm Housing & Neighborhood Dev. Committee Mtg., Room 280 2:00pm Environment Committee Mtg., Room 280	<b>15</b> 11:30am Budget Committee Mtg., TBD 1:00pm ED & Global Competitiveness Committee Mtg., Room CH-14	<b>16</b>	<b>17</b>
<b>18</b>	<b>19</b> Martin Luther King, Jr. Holiday	<b>20</b> 5:00pm Zoning Meeting, Room CH-14	<b>21</b> <b>22</b> <b>23</b> <b>24</b> US Conference of Mayors Winter Meeting Washington, DC			
<b>25</b>	<b>26</b> 12:00pm Governmental Affairs Committee Mtg., Room 280 5:00pm Citizens' Forum/Council Business Meeting, Room 267	<b>27</b>	<b>28</b> 5:30pm MTC Meeting, Room 267	<b>29</b>	<b>30</b>	<b>31</b>
			<b>City Council Retreat</b> TBD			

# 2015

# February

<i>Sun</i>	<i>Mon</i>	<i>Tue</i>	<i>Wed</i>	<i>Thu</i>	<i>Fri</i>	<i>Sat</i>
<b>1</b>	<b>2</b> 3:00pm Intergovernmental Relations Committee Mtg., Room 280	<b>3</b>	<b>4</b>	<b>5</b> 12:00pm ED & Global Competitiveness Committee Mtg., Room CH-14	<b>6</b>	<b>7</b>
<b>8</b>	<b>9</b> 2:00pm Budget Committee Meeting, Room 280  5:00pm Council Business Meeting, Room 267	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>
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2015