Council-Manager Memo #86
Tuesday, November 20, 2012

CHARLOTTE.

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WEEK IN REVIEW:

Mon (Nov 26)	Tues (Nov 27)	Wed (Nov 28)	Thurs (Nov 29)	Fri (Nov 30)
11:45 AM Council-Manager Relations Committee, Room 280 2:00 PM Council Budget Retreat, Room 267 4:30 PM Council Business Meeting, Room 267 6:30 PM Citizens' Forum, Meeting Chamber		National League of Cities Congress of Cities and Expo Boston, Massachusetts		
		5:30 PM Metropolitan Transit Commission, Room 267		

CALENDAR DETAILS:

Monday, November 26

11:45 am Council-Manager Relations Committee, Room 280
AGENDA: Discussion of Mayor and Council annual retreat; 2013 meeting schedule

2:00 pm Budget Retreat, Room 267

4:30 pm Council Business Meeting, Room 267

6:30 pm Citizens' Forum, Meeting Chamber

Wednesday, November 28

5:30 pm Metropolitan Transit Commission, Room 267
AGENDA: Legislative agenda; Transit station plans

Wednesday, November 28 – Saturday, December 1

National League of Cities Congress of Cities and Expo, Boston, Massachusetts

November and December calendars are attached (see "2. Calendar.pdf").

INFORMATION:

November 24 – Small Business Saturday

Staff Resource: Gail Whitcomb, N&BS, 704-336-5849, gwhitcomb@charlottenc.gov

Neighborhood & Business Services (N&BS) has been working with the Mayor's office and local business associations to help promote Small Business Saturday, a national movement to support the local, independently owned small businesses.

This year, Small Business Saturday falls on November 24, the Saturday after Thanksgiving and one of the busiest shopping weekends of the year. Charlotte businesses are being encouraged to hold special promotions and events to attract customers to their stores and districts. Concurrently, Charlotte residents are being encouraged to support their favorite local businesses this holiday season.

In celebration, South End businesses are holding a Small Business Saturday special event beginning at 10:00 a.m. November 24 at Atherton Mill, complete with live music, gift wrapping, Santa visits and a reading of a Mayoral Proclamation by Council member LaWana Mayfield.

To help small business owners take advantage of the day, N&BS is connecting businesses to free Small Business Saturday promotional tools at CharlotteBusinessResources.com. For more information visit www.charlottebusinessresources.com and click on the "Small Business

Saturday" icon on the homepage.

Mass Mailing to Charlotte Residents Offering Private Water/Sewer Line Warranty
Staff Resource: Barry Gullet, CMUD, 704-336-4962, bgullet@charlottenc.gov.

The City of Charlotte received a courtesy letter earlier this month from American Water Resources (AWR). This letter is a notification that AWR will send residents a letter informing them of their responsibility for the water lines running through their property and promoting the opportunity to sign up for AWR's Water and Sewer Line Protection Program.

This is a warranty program and is not endorsed by the Charlotte-Mecklenburg Utility Department. CMUD has worked with 311 to help make sure customers understand that the warranty service is in no way affiliated with or endorsed by the City of Charlotte.

Similar service is already available from Duke Energy and Piedmont Natural Gas for gas and power lines, and many other cities are partnering with various third-party firms to provide warranty coverage to customers on an optional basis for outdoor water and sewer service lines.

It is often costly for customers to make repairs to the private lines running from the meter into their home. CMUD has considered offering a similar service to customers and conducted an RFI and RFP process in 2011. CMUD presented the findings to City Council, and based upon Council feedback, is evaluating such an approach and prioritizing it among multiple customer service initiatives. CMU plans to return to Council at a later date.

ATTACHMENTS:

City Council Follow-Up Report **(see "3. Council Follow Up.pdf")**

-Ban the Box Issue

October 18 Economic Development Committee Summary **(see "4. ED Summary.pdf")**