*Council-Manager Memo #81*
*Friday, November 2, 2012*

CHARLOTTE.

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## WEEK IN REVIEW:

| Mon (Nov. 5) | Tues (Nov. 6) | Wed (Nov. 7) | Thurs (Nov. 8) | Friday (Nov. 9) |
|---|---|---|---|---|
| 8:30 AM<br>Council-Manager Relations Committee, Room 280<br><br>3:00 PM<br>Governmental Affairs Committee, Room 280 | | | 7:00 PM<br>Mayor Foxx Town Hall Meeting,<br>Ballantyne Hotel,<br>1000 Ballantyne Commons Parkway | |

# CALENDAR DETAILS:

**Monday, November 5**

8:30 am Council-Manager Relations Committee, Room 280
**AGENDA:** City Manager recruitment process

3:00 pm Governmental Affairs Committee, Room 280
**AGENDA:** Approval of 2013 State and Federal Agendas

**Thursday, November 8**

7:00 pm Mayor Foxx Town Hall Meeting, Ballantyne Hotel, 1000 Ballantyne Commons Parkway

**November and December calendars are attached (see "2. Calendar.pdf").**

# INFORMATION:

**CMUD Earns National Recognition**

*Staff Resource: Barry Gullet, Director Charlotte-Mecklenburg Utility Department, 704-336-4931, bgullet@charlottenc.gov*

Charlotte-Mecklenburg Utility Department has received the Platinum Award for Utility Excellence from the Association of Metropolitan Water Agencies (AMWA).AMWA consists primarily of water utility executives for larger public drinking water systems from across North America. CMUD was one of 10 utilities to qualify for the Platinum Award this year. Director Barry Gullet accepted the award on October 22, along with utility leaders from other communities including New York City, San Diego and St. Paul, Minnesota.

To earn this recognition, CMUD was evaluated on achievement of *10 Attributes of Effective Utility Management* as established by the U.S. EPA in partnership with several professional associations. The *10 Attributes* include: product quality, customer satisfaction, employee & leadership development, operational optimization, financial viability, infrastructure stability, operational resiliency, community sustainability, water resource adequacy; and stakeholder understanding & support.
AMWA's October 22 news release described CMUD's specific achievements as follows:

> "CMUD has shifted from a rapid-growth to maintenance focus, with a new emphasis on continuous improvement. Refusing to compromise essential services, CMUD earned a third AAA bond rating, continued building cash reserves, improved its debt service coverage ratio and maintained competitive rates. Customer trust was established through collaborative development of a 40-point action plan. Transparent stakeholder communications included a rate study involving public input, resulting in rate structure changes that provide more stable revenue while maintaining affordability and conservation incentives. As a founding leader in the Catawba-Wateree Water Management Group, CMUD reaffirms its commitment to protecting shared natural resources."

Enclosed in today's Council Member packets are hardcopies of the 2012 AMWA Awards program booklet. CMUD's professional staff and City colleagues, our elected leaders and Advisory Committee, customers and other community and regional stakeholders all share credit for this significant accomplishment. We feel fortunate to live and work in a community that values our natural resources and supports the continued delivery of high-quality drinking water and wastewater services.

**Local Firms Recognized for Environmental Stewardship**

*Staff Resource: Barry Gullet, Director Charlotte-Mecklenburg Utility Department, 704-336-4931, bgullet@charlottenc.gov*

The Charlotte-Mecklenburg Utility Department honored 27 local companies this week for environmental excellence in protecting our community's water quality. The award winners are among more than 60 industrial companies in Mecklenburg County that discharge high-strength wastewater into the city's wastewater system. The discharge permits and pretreatment processes are monitored by CMUD to ensure that wastewater is treated properly and returned to the environment safely.

Environmental Excellence Award winners have complied with pollution discharge requirements and have exhibited a proactive and innovative approach to protecting water quality. The honorees were recognized during a luncheon Tuesday at the Lee Dukes Water Treatment Plant in Huntersville.

**Platinum Award**

Trane, Charlotte * Mecklenburg County 521 Foxhole Landfill

**Gold Award**

American Circuits, Inc.* Charlotte Pipe & Foundry Company * CPI Corporation * Duff Norton Company Mallard Creek Polymers Incorporated * Masonry Reinforcing Corporation of America * The Charlotte Observer

**Silver Award**

Allied Metal Finishing, Inc. * Arjobex America * Aplix, Inc. * Cargill, Inc.* Carrier Corporation * Charlotte Plating, Inc. * Chematron Inc. * Frito Lay, Incorporated * Huntsman International, LLC * IGM Resins Charlotte, Inc.* Jacobsen, A Textron Company * Lifetouch Inc. (Photo Division) Norfolk Southern Railway - M.W. Roadway Shop * Pan-Glo, Charlotte * Stork Prints America, Incorporated * The Dow Chemical Company * Unifirst Corporation * Water Systems

**Water Conservation**

UniFirst Corporation

**Pollution Prevention**

Cargill, Inc.

## ATTACHMENTS:

Policy Calendar: November 2012 – January 2013 **(see "3. Policy Calendar.pdf")**

Environment Committee Summary Package **(see "4. ENV Summary.pdf")**