Council-Manager Memo #67
Wednesday, September 12, 2012

CHARLOTTE.

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INFORMATION:

Corporate Performance Report for Fiscal Year 2012
Staff Resource: Randy Harrington, Budget and Evaluation, 704-336-5013, rharrington@charlottenc.gov

The Corporate Performance Report for Fiscal Year 2012 is **attached (see "2. Report.pdf")** for your information. Organized according to City Council's five Focus Area Plans, the report highlights accomplishments and challenges from the previous fiscal year. The City is committed to using strategic performance management to address community needs. Among public sector organizations, the City of Charlotte is widely recognized for its effective use of performance management.

Annual Wastewater Report Announced
Staff Resource: Barry Gullet, CMUD, 704-391-5070, bgullet@charlottenc.gov

In September, Charlotte-Mecklenburg Utilities customers will receive the **attached (see 3. Insert.pdf")** bill insert containing information on how CMUD staff successfully collected and treated the community's wastewater before recycling it to the environment. In FY12, wastewater treatment plants continued their award winning performance as they treated 28 billion gallons of wastewater. There were 281 sewer spills in CMUD's service area, a decrease of 54 spills compared to the year before. Additionally, the number of spills per 100 miles of pipe continued to decline from 10.9 in 2007 to 6.7 spills in fiscal year 2012.

The bill insert and a detailed annual report are posted on www.cmutilities.com. An advertisement will also be placed in a local Spanish newspaper as well as on CMUD's website.

ATTACHMENTS:

August 30 Budget Committee Summary **(see "4. BudgetSummary.pdf")**