Council-Manager Memo #61
Friday, August 10, 2012

CHARLOTTE.

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WEEK IN REVIEW:

Mon (Aug 13)	Tues (Aug 14)	Wed (Aug 15)	Thurs (Aug 16)	Fri (Aug 17)
12:00 PM Council Special Meeting, Room 267		2:30 PM Housing and Neighborhood Development Committee, Room 280	3:00 PM Economic Development Committee, Room 280	

CALENDAR DETAILS:

Monday, August 13

12:00 pm Council Special Meeting, Room 267

Wednesday, August 15

2:30 pm Housing and Neighborhood Development Committee, Room 280
AGENDA: Charlotte-Mecklenburg Coalition for Housing charge and composition, Housing locational policy exemptions, Future use of Housing Trust Fund dollars, meeting calendar, scheduling of second Council affordable housing strategy session

Thursday, August 16

3:00 pm Economic Development Committee, Room 280
AGENDA: Carolina Theatre, out-of-school time RFP process, meeting schedule

August and September calendars are attached (see "2. Calendar.pdf").

INFORMATION:

CharMeck Utilities Payments During the Democratic National Convention

Staff Resource: Susan Walker, Finance, 704-336-4296, slwalker@charlottenc.gov

Finance has worked closely with CharMeck 311, CMUD and Corporate Communications to ensure citizens will be able to conveniently make water, sewer and storm water payments during the Democratic National Convention. From September 4-6, payments will be accepted at the Charlotte-Mecklenburg Government Center (CMGC) and West Area Service Center during regular business hours. Signage will be posted at CMGC starting the week of August 13 informing citizens that they will be able to make payments at that location and notifying them that, due to anticipated traffic volume, they may want to consider alternative payment locations the week of the DNC.

Payments will not be accepted at the Old City Hall drive-up payment stations because they are located within the security perimeter. Signage will be posted at Old City Hall starting the week of August 13, notifying citizens of the temporary closure and informing them about alternative payment locations.

Below is a listing of Alternative Payment Options that are always available to citizens, and will be encouraged during the DNC:

Alternative Payment Options

- West Area Service Center: located at 4150 Wilkinson Boulevard
- Authorized Payment Locations: Examples of authorized payment locations include Western Union kiosks in major grocery stores such as Food Lion, Bi-Lo, Lowes Foods, and Harris Teeter. A complete listing of the City's 125 Authorized Payment Locations is available on charmeck.org, or by calling CharMeck 311 (Western Union charges a $1.50 convenience fee per transaction)
- Internet/Phone payments via Western Union Speedpay: accessible via charmeck.org, or by calling CharMeck311 (Western Union charges a $1.95 convenience fee per internet/phone transaction)
- Online /Electronic Bill Pay: citizens can enroll in electronic bill pay via their personal bank's website. Information regarding online/electronic bill pay is available on charmeck.org

ATTACHMENTS:

June 20 Community Safety Committee Summary **(see "3. CS Summary.pdf")**