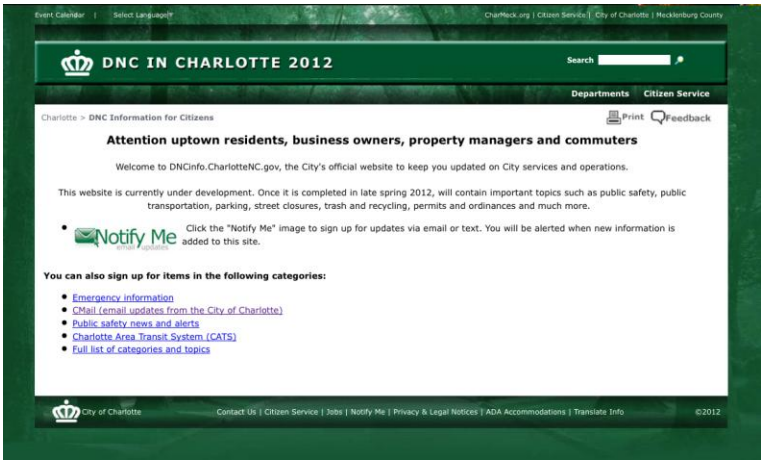
CITY OF CHARLOTTE

DNC Update as of March 9, 2012

Days remaining: 180

Convention Sites: Time Warner Arena (Tues-Wed); Bank of America Stadium (Thurs)

Register now for updates via email or text at DNCinfo.charlottenc.gov
This is the City's official website to keep residents, business owners and commuters updated leading up to and during the convention.



Thank you property managers and business community!
The City of Charlotte and Charlotte Center City Partners appreciate the participation of property managers and uptown businesses in helping plan and implement the 2012 Democratic National Convention. Our primary objective is the safety of all convention attendees and making the experience for local residents, businesses and commuters enjoyable and one to remember.

We look forward to continuing our conversations and updates from Charlotte-Mecklenburg Police Department (CMPD), Charlotte Area Transit System (CATS), Charlotte Department of Transportation (CDOT), the City Manager's Office, Corporate Communications & Marketing and CharMeck 311.

Questions:
The City of Charlotte, DNC Host Committee and the DNCC realize that you have many questions about the event and how it will impact conducting daily business operations, along with meeting the needs of your employees, vendors/suppliers and customers.

Our ability and timing of communicating specific information is directly linked to our responsibility of hosting a National Special Security Event. Therefore, information related to security and transportation will be disseminated at a later and appropriate time. Please be assured: closer to the event, the City, CMPD, CATS, CDOT, and partners such as Charlotte Center City Partners, will be communicating information in advance to meet your needs. We will also continue to schedule meetings where your questions and concerns can be addressed.

Key Messages:
- The City is open for business.
- The public and private sector are planning together for a safe and successful event.
- Commuting to and from work using public transportation, your car or bike will be possible but may include modifications to the route and some delays.
- The City is working with the business community to address needs.
- There will not be any special credentials needed to enter uptown buildings. Businesses that use employee identification badges will operate as they do now.
- Depending on location, vehicles may be subject to security clearance, however, CMPD and the Secret Service will work with businesses to mitigate any concerns.
- Major convention activities take place in the evening.
- The security zone and traffic plans will not be available until mid-August.

180-day Outlook:

For Business:
The City recommends that businesses begin to:

1. Determine their staffing plans for employees who will be on-site or who will work from home September 4-6.
2. Coordinate public transportation needs with CATS: 336-RIDE (7433).
3. Coordinate essential deliveries to develop a specific plan with vendors/suppliers. Suppliers should be prepared to make overnight deliveries.
4. Register and promote the City's website at DNCinfo.charlottenc.gov.
5. Check the Government Channel (Channel 16) for future DNC related stories.

For City Services:
Charlotte Department of Transportation will:

1. Monitor uptown traffic during the convention including access from Interstates and local streets via camera traffic management system, and keep the public informed of changing traffic patterns.
2. Develop a congestion management plan to respond to traffic conditions.
3. Utilize wayfinding system and dynamic signage to help direct residents and visitors.

CATS will:

1. Operate regular service during the DNC to accommodate customers' work schedules.
2. Encourage first-time ridership during the DNC by hosting a series of on-site transportation fairs and "Ride with Me" events in the uptown area. The Ride With Me events are designed to:
    - Make riding CATS express and local routes easy for first-timers.
    - Reduce any uncertainty about using public transit.
    - Have CATS staff on-site at specified Park n Ride lots on certain days to assist first-time riders with using the system, ride along to work, learn your uptown pickup and departing stops near your office. **Specific dates and locations will be communicated ahead of time.**
3. Provide specific information at transportation fairs to address:
    - What route to ride to get to work.
    - How to pay.
    - How to ride CATS bus and LYNX light rail services.
    - The location of the closest Park N Ride to your home.
    - Carpool and Vanpool computerized matching.
    - Computerized trip planning.
    - Accessing FREE mobile apps to know when a bus or rail vehicle will arrive at any stop throughout the region.

Please encourage your tenants and their employees to learn more about CATS services at www.ridetransit.org or call CATS customer service at 704-336-RIDE 7433) to speak with a representative to create your personal commute itinerary.