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## INFORMATION:

### **May 1 – BIKE!Charlotte Bike to Breakfast Ride**

*Staff Resource: Ken Tippette, CDOT, 704-336-2278, [ktippette@charlottenc.gov](mailto:ktippette@charlottenc.gov)*

All members of City Council are invited to bring a bicycle and helmet to the annual BIKE!Charlotte Bike to Breakfast Ride. The ride will begin at 7:45 a.m. on Friday, May 1, 2015, in the parking lot behind the Dowd YMCA at 400 East Morehead Street in Charlotte. Transportation & Planning Committee Chairperson Lyles will lead all participants on a bike ride to a free breakfast in the Government Center plaza.

This popular event is the kickoff for the BIKE!Charlotte series of bicycle related activities promoting awareness of the bicycle as a healthy, efficient, and environmentally friendly means of transportation. By offering a wide range of events from short family rides to high speed races, BIKE!Charlotte appeals to a wide variety of riders and those who do not currently bicycle but would like to learn more about how to ride safely.

### **Charlotte Business INclusion Program - FY15 MWSBE Mid-Year Utilization Report**

*Staff Resource: Nancy Rosado, Management & Financial Services, 704-336-2116, [nrosado@charlottenc.gov](mailto:nrosado@charlottenc.gov)*

The Charlotte Business INclusion Office has been working collaboratively with City departments to publish the FY2015 Mid-Year Report on Minority, Women, and Small Business Enterprise (MWSBE) Utilization. The attached report highlights the progress City departments and offices have made during the first six months of FY2015 in MWSBE spending, which consisted of:

- Direct spending with City certified MWSBEs totaled \$12,729,880, exceeding the direct spend goal of 10%. Direct spending equaled 10.64%.
- Prime contractors reported subcontractor payments to City certified MWSBEs on City-funded construction projects totaling \$16,685,568.
- Citywide spending with Minority and Women-owned Businesses totaled \$24,285,917.

Of particular note are the following two enhancements implemented in the FY2015 Mid-Year Report:

- Citywide Direct Discretionary Spend is now being reported as a combined MWSBE Utilization figure. In the past this table has only reported SBE spending. However, in FY15 the Economic Development & Global Competitiveness Focus Area Plan established a 10% Citywide direct spend goal with certified MWSBEs. This improved approach to reporting MWSBE utilization is supported by the City Council Economic Development & Global Competitiveness Committee as it better reflects realistic MWSBE opportunities and the City's efforts in doing business with MWSBEs.

- Construction Subcontractor Spend with City certified MWSBEs is a new table in the report that illustrates the number of active City-funded construction projects with pay-outs during the reporting period (July 1 through December 31, 2014). The table highlights total subcontractor payments reported by Prime Contractors on these projects, as well as the total dollars paid by prime contractors to City certified MWSBEs on these projects.

Attached is the FY2015 MWSBE Mid-Year Utilization Report.



CBI FY2015 Mid-Year  
Report Final.pdf

### **Fleet Management Wins Best Fleets & Leading Fleets Awards**

*Staff Resource: Chris Trull, Management & Financial Services, 704-336-2742, [cctrull@charlottenc.gov](mailto:cctrull@charlottenc.gov)*

Management & Financial Services – Fleet Management has been ranked in the [100 Best Fleets in North America](#) for 2015, a recognition for high performing fleet operations. This award identifies and encourages ever-increasing levels of performance improvement within the fleet industry. Fleet Management’s rank increased to 60<sup>th</sup> from 75<sup>th</sup> in 2014. The winners were announced at the North American Fleet Association Institute & Expo, and will be published in *American City & County Magazine*. 100 Best Fleets is a contest sponsored by several agencies including Municipal Equipment Maintenance Association (MEMA), Integrated Business Solutions, Invers, Verizon Networkfleet, PS Energy Group Inc., Asset Works, American City & County Magazine, Gov Deals, Ward, Pure Power, Balcrank and Nissan.

In addition, Fleet Management was ranked in the top 50 fleets for the [2015 Leading Fleets Award](#). This award recognizes operations that are performing at a high level in fleet innovation and leadership. This is the first time Fleet Management has received this award. The Leading Fleets Award is presented by Government Fleet magazine and sponsored by Ford Motor Company.

Fleet Management received both awards based on the numerous programs and initiatives Fleet has instated and improved upon over the past few years. These programs and initiatives include the new safety initiative program, fleet forum and technician knowledge base, tire replacement program, staff training, ride and learn program and alternative work schedules. Each program has helped Fleet better serve its customers.

These awards add to Fleet Management’s growing national recognition. In 2014, Fleet Manager Chris Trull was named the 2014 Professional Manager of the Year – Public Fleet by the American Public Works Association (APWA).

### **Well Water Issues in the News**

*Staff Resource: Barry Gullet, Charlotte Water, 704-336-4962, [bgullet@charlottenc.gov](mailto:bgullet@charlottenc.gov)*

The news media is widely reporting that the N.C. Department of Environment and Natural Resources is alerting some property owners across the state about well water contamination related to coal ash ponds. Charlotte Water wants to clarify that the drinking water distributed through the public water supply system does not come from wells and is not part of the notices issued by N.C. Department of Environment and Natural Resources. Drinking water treated and distributed by Charlotte Water is routinely tested and meets or surpasses state and federal requirements.

### **Grandin Road Fire and Hydrant Use**

*Staff Resources: Barry Gullet, Charlotte Water, 704-336-4962, [bgullet@charlottenc.gov](mailto:bgullet@charlottenc.gov)  
Jon Hannan, Fire Department, 704-336-2791, [jhannan@charlottenc.gov](mailto:jhannan@charlottenc.gov)*

Media and residents have voiced concerns around fire hydrant availability during Charlotte Fire Department's response to a fire on Saturday, April 18 at 421 Grandin Road. The closest hydrants were not available for firefighting due to construction from a Charlotte Water Community Investment Project to improve drinking water service. Charlotte Fire Department was aware of this project and of hydrant status prior to the fire and was prepared to fight the fire. Charlotte Fire Department Engines carry 500 gallons of water and Tankers carry 1,000 gallons. Charlotte firefighters brought enough supply and did not run out of water during the response. The cause of the fire was an electrical issue in the home.

Charlotte Fire Department understands and endorses how Charlotte Water's rehabilitation/replacement program works and knows how to access the system for fire suppression when needed.

Charlotte Water was using the hydrant to provide drinking water to customers through a temporary above ground pipe while cleaning and relining the drinking water pipe underground. This is part of a multi-year, multi-million dollar project to rehabilitate and replace pipes in neighborhoods along Tuckaseegee Road.

Charlotte Water and Charlotte Fire Department share information regarding hydrant use, construction activities, and road closures as part of each department's 24-hour operations.

# Minority, Women, Small Business Enterprise Utilization Report

JULY 1, 2014 – DECEMBER 31, 2014

FY 2015 | MID-YEAR REPORT



**CHARLOTTE.**

MANAGEMENT & FINANCIAL SERVICES

Charlotte Business INclusion Program • City of Charlotte • 600 East Trade Street • Suite 300 • Charlotte NC 28202  
704-432-1395 • <http://www.charlottebusinessinclusion.com>

Dear Stakeholder,

The City of Charlotte is fully committed to expanding contracting diversity and business inclusion opportunities that support a robust and inclusive economy. This commitment was exemplified with the adoption of the Charlotte Business INclusion (CBI) Policy, which promotes diversity, inclusion, and local business opportunities for Minority, Women, and Small Business Enterprise (MWSBE) owned firms in the City's contracting and procurement.

The CBI Program is built on five strategic pillars - *economic development, customer service, internal operational efficiency, organizational capacity, and community impact*. Each of these pillars provides the strength and support throughout the organization to create a business climate that advances opportunities for MWSBEs.

Following is the Fiscal Year 2015 MWSBE Mid-Year Report. This report highlights the progress City departments and offices have made in MWSBE spending. In FY2015, the following two enhancements have been implemented to the report:

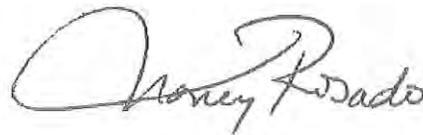
- Citywide Direct Discretionary Spend is now being reported as a combined MWSBE Utilization figure. In the past this table has only reported SBE spending. However, in FY15 the Economic Development & Global Competitiveness Focus Area Plan established a 10% Citywide direct spend goal with certified MWSBEs. This improved approach to reporting MWSBE utilization is supported by the City Council Economic Development & Global Competitiveness Committee (ED&GC) as it better reflects realistic MWSBE opportunities and the City's efforts in doing business with MWSBEs.
- Construction Subcontractor Spend with City certified MWSBEs is a new table that illustrates the number of active City-funded construction projects with pay-outs during the reporting period (July 1 through December 31, 2014). The table highlights total subcontractor payments reported by Prime Contractors on these projects, as well as the total dollars paid by prime contractors to City certified MWSBEs on these projects.

In closing, the City of Charlotte is committed to leveraging the power of a diversified and inclusive business community that recognizes and rewards the entrepreneurial spirit of our MWSBEs.

Sincerely,



Randy Harrington  
Chief Financial Officer  
Director of Management & Financial Services



Nancy Rosado  
Charlotte Business INclusion Manager

## Citywide Direct Discretionary<sup>1</sup> Spend with City Certified MWSBEs

FY 2015 kicked off an enhanced reporting process with the addition of tracking City certified Minority and Women Business Enterprise (MWBE) spending. The transition to the City Council adopted Charlotte Business INclusion Policy also introduced a new Minority, Women, Small Business Enterprise (MWSBE) spend goal by the Economic Development & Global Competitiveness Focus Area Plan, which established a 10% Citywide direct discretionary spend target with City certified MWSBEs. The 10% MWSBE Goal is based on tangible MWSBE spend opportunities, defined as those purchases and contracts where there is MWSBE availability in the City's vendor database and MWSBE capacity to support the spend opportunity.

In FY2015 the City also maintained its commitment to achieving a 5% Citywide goal for direct spending with City certified Small Business Enterprises (SBEs). As of December 31, 2014, the City is slightly under this goal, achieving 4.72%.

The table below illustrates the City's Discretionary<sup>1</sup> spending by department, as well as total MWSBE opportunity spending from July 1 through December 31, 2014. During this period, MWSBE spend opportunities totaled \$119,601,540, of which \$12,729,880 or 10.64% was spent with City certified MWSBE firms.

City Department/Office	Total Discretionary Spending	Total MWSBE Opportunity Spending	Total MWSBE Utilization (\$)	Total MWSBE Utilization (%)
Aviation	\$81,774,931	\$11,126,856	\$845,131	7.60%
Budget & Evaluation	\$22,859	\$22,301	\$4,825	21.63%
Charlotte Area Transit System	\$4,332,049	\$3,605,923	\$184,071	5.10%
Charlotte Department of Transportation	\$20,703,896	\$20,554,320	\$881,140	4.29%
Charlotte Fire Department	\$5,470,432	\$2,950,759	\$99,509	3.37%
Charlotte-Mecklenburg Police Department	\$4,922,533	\$3,901,828	\$109,630	2.81%
Charlotte Water	\$49,355,328	\$34,269,737	\$5,414,070	15.80%
City Attorney's Office	\$37,137	\$10,598	\$240	2.26%
City Clerk's Office	\$32,107	\$8,230	\$10	0.12%
City Manager's Office	\$683,292	\$672,881	\$20,658	3.07%
Engineering & Property Management	\$30,855,471	\$23,799,185	\$3,560,807	14.96%
Finance	\$1,436,586	\$1,205,210	\$96,812	8.03%
Human Resources	\$526,499	\$206,733	\$5,837	2.82%
Innovation & Technology	\$14,113,345	\$10,875,629	\$999,150	9.19%
Mayor's Office	\$17,399	\$17,019	\$10,071	59.17%
Neighborhood & Business Services	\$3,143,302	\$2,986,533	\$289,059	9.68%
Planning	\$289,890	\$274,232	\$40,802	14.88%
Shared Services	\$4,834,232	\$2,053,263	\$78,697	3.83%
Solid Waste Services	\$3,488,200	\$1,060,303	\$89,361	8.43%
<b>Citywide</b>	<b>\$226,039,488</b>	<b>\$119,601,540</b>	<b>\$12,729,880</b>	<b>10.64%</b>

<sup>1</sup> Discretionary spend is defined as expenditures where the City had a choice in making the overall procurement,

## Citywide Direct Spend with Minority and Women-owned Businesses

Citywide Discretionary spending totaled \$226,039,488; of this amount, \$24,285,917 (10.74%) was spent with minority and women-owned businesses that may or may not be certified with the City of Charlotte, and also may or may not be headquartered in the Charlotte region. The following chart illustrates the City's performance as compared to target goals established in the 2011 Disparity Study.

Work Category	* Disparity Target %	M/WBE Utilization (%)	M/WBE Utilization (\$)	Total Discretionary Spending (\$)
Architecture & Engineering	12.13%	13.75%	\$1,764,392	\$12,829,122
Construction	27.47%	10.27%	\$10,367,884	\$100,941,874
Goods & Supplies	11.78%	6.49%	\$1,797,406	\$27,681,936
Other Services	15.87%	10.51%	\$7,864,921	\$74,856,708
Professional Services	12.13%	25.15%	\$2,491,314	\$9,729,848
<b>TOTAL</b>		<b>10.74%</b>	<b>\$24,285,917</b>	<b>\$226,039,488</b>

\* Target derived from 2011 Disparity Study

Note that for the Construction and Goods and Supplies categories, the City must follow State bidding laws, and award contracts to the lowest responsive, responsible bidder, which limits the City's ability to meet the disparity targets.

## Construction Subcontractor Spend with Minority and Women-owned Businesses

During the first six (6) months of FY2015, Prime Contractors reported subcontractor spending on City-funded construction projects totaling \$27,296,116; of this amount \$18,398,274 (67.40%) was spent with minority and women-owned businesses that may or may not be certified with the City of Charlotte, and also may or may not be headquartered in the Charlotte region.

Ownership	* Disparity Target %	M/WBE Utilization (%)	M/WBE Utilization (\$)
African American	11.73%	6.98%	\$1,893,160
Asian American	0.56%	1.84%	\$503,839
Hispanic/Latino	7.82%	6.71%	\$1,836,890
Native American	1.68%	1.89%	\$516,354
Non-Minority Female	19.71%	50.33%	\$13,648,032
<b>TOTAL</b>		<b>67.40%</b>	<b>\$18,398,274</b>

\* Target derived from 2011 Disparity Study

## Construction Subcontractor Spend with City Certified MWSBEs

During the first six (6) months of FY2015, Prime Contractors reported subcontractor spending on City-funded construction projects totaling \$27,296,116; of this amount \$16,685,568 (61.13%) was spent with City certified MWSBE subcontractors.

Department	# of Projects	Total Subcontractor Spend (\$)	Total MWSBE Utilization	
			Spend (\$)	Spend (%)
Aviation	13	\$11,855,965	\$9,617,103	81.11%
CATS	1	\$178,509	\$12,863	7.21%
CDOT	3	\$126,846	\$37,766	29.77%
Charlotte Water	16	\$4,636,575	\$319,447	6.89%
E&PM	93	\$10,498,221	\$6,698,389	63.81%
<b>TOTAL</b>		<b>\$27,296,116</b>	<b>\$16,685,568</b>	<b>61.13%</b>