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WEEK IN REVIEW:

Mon (April 21)	Tues (April 22)	Wed (April 23)	Thurs (April 24)	Fri (April 25)
		12:00 PM Housing & Neighborhood Development Committee, Room 280 5:30 PM Metropolitan Transit Commission, Room 267	12:00 PM Transportation and Planning Committee, Room 280	

CALENDAR DETAILS:

Wednesday, April 23

- 12:00 pm Housing & Neighborhood Development Committee, Room 280
AGENDA: Community Housing Development Organization funding request; Façade and security matching grant programs
- 5:30 pm Metropolitan Transit Commission, Room 267

Thursday, April 24

- 12:00 pm Transportation and Planning Committee, Room 280
AGENDA: Rezoning notification process; Auto oriented uses

ATTACHED: [April and May calendars](#)

INFORMATION:

Contracts Issued During Declared State of Emergency

Staff Resource: Ron Kimble, City Manager's Office, 704-336-4169, rkimble@charlottenc.gov

On February 12, 2014 the Mayor declared a state of emergency in response to the significant snow event impacting the City of Charlotte. Per Section 15-20(h) of the City Code, once the state of emergency is declared, the City Manager has the authority to issue contracts greater than \$100,000 that are reasonably necessary to address the effects of declared emergencies. The ordinance also stipulates that the Manager shall submit a report summarizing any contracts to the Council. The City issued three contracts during the declared state of emergency. The contracts are summarized below. The efforts of the contractors were directed by City staff and supplemented the City's ability to clear snow and maintain normal operations.

Department Charlotte Department of Transportation
Contract Emergency Snow and Ice Removal Services 1
Vendor Blythe Development
Authorized Amount \$125,000
Total Charges \$101,330

Service Description

Blythe Development provided 8 motor graders and operators to assist in the plowing of City Streets. Blythe Development equipment and personnel cleared neighborhood and minor arterial streets to ensure resident access to major roadways.

Department Charlotte Department of Transportation
Contract Emergency Snow and Ice Removal Services 2
Vendor Blythe Construction
Authorized Amount \$125,000

Total Charges \$114,220

Service Description

Blythe Construction provided 4 motor graders, 4 rubber tire loaders, several dump trucks and personnel to assist in snow removal. Blythe Construction equipment and personnel focused on snow removal from the Uptown area. Snow must be removed from the Uptown area due to lack of sufficient space to store or pile the snow as it melts.

Department Aviation

Contract Airfield Snow Removal Services

Vendor Lane Construction

Authorized Amount \$49,125 (Original P.O.)

Total Charges \$162,788

Service Description

Lane Construction provided 4 rubber tire loaders and personnel to assist in snow removal. The equipment and personnel focused on snow removal on the air carrier ramp. Snow must be removed from the ramp due to lack of sufficient space to store or pile the snow as it melts.

Western Union Speedpay Convenience Fee Decrease

Staff Resource: Susan Walker, Finance, 704-336-4296, slwalker@charlottenc.gov

The City provides a variety of utility payment options to enhance customer service. Finance recently negotiated a cost reduction for utility customers that pay online or by phone using the Western Union Speedpay option. The convenience fee was \$1.95 per transaction with a \$500 maximum payment. Effective 4/11/14, the new pricing is \$1.25 per transaction with the \$500 maximum amount removed. Finance believes this change will continue to promote and expand the use of our low cost electronic payment options by saving customers \$0.70 per transaction and eliminating a payment threshold.

On average, 32,000 utility payments are received monthly using this electronic payment channel, representing 12% of utility customers. The credit cards accepted are Visa, MasterCard and Discover, along with debit and ATM cards. Customers can also use their checking or savings account to make a payment.

Fleet Management Receives Two National Awards

Staff Resource: Sabrina Colon, Shared Services, 704-336-7153, scolon@charlottenc.gov

Fleet Management, a division of Shared Services, has been ranked in the [100 Best Fleets in North America](#), which recognizes and rewards peak performing fleet operations. Currently in its tenth year, 100 Best Fleets identifies and encourages ever-increasing levels of performance improvement within the fleet industry.

This award was given based on the numerous programs and initiatives Fleet Management has instated in order to better serve customers. These include the tire replacement program, staff

training, ride and learn program, and alternative work schedules. It is also recognition of past accomplishments such as the division's work during the 2012 Democratic National Convention.

The winners were announced at the largest fleet show, NAFA Institute & Expo, and will be published in *Governing* magazine.

In addition, Fleet Management Division Manager Chris Trull was named the 2014 Professional Manager of the Year – Public Fleet by the American Public Works Association (APWA).

The APWA is a not-for-profit, professional association of public works agencies, private companies and individuals dedicated to promoting professional excellence and public awareness through education, advocacy and the exchange of knowledge. Chartered in 1937, APWA is the largest organization of its kind in the world, supporting 79 chapters throughout the United States and Canada.

Trull's nomination was endorsed by the North Carolina APWA Chapter following his win of NC Fleet Manager of Year for 2013.

Trull has been invited to receive his award at the APWA's annual Awards Recognition Ceremony held in conjunction with the 2014 International Public Works Congress and Exposition in Toronto, Ontario in August.

Charlotte Firefighters' Retirement System FY12/13 CAFR

Staff Resource: Greg Gaskins, Finance, 704-336-5885, ggaskins@charlottenc.gov

Included in today's Council packet is a hard copy of the Charlotte Firefighters' Retirement System comprehensive annual financial report for FY12/13. Section 45 of the Charlotte Firefighters' Retirement System Act requires an annual report be prepared and forwarded to the City Council.

ATTACHMENTS:

[March 24 Governance and Accountability Committee Summary](#)