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**WEEK IN REVIEW:**

Mon (Apr 15)	Tues (Apr 16)	Wed (Apr 17)	Thurs (Apr 18)	Fri (Apr 19)	Sat (Apr 20)
3:00 pm Environment Committee, Room 280	7:00 pm Airport Governance Study Oversight Committee-	12:00 pm Community Safety Committee, Room 280	12:00 pm Economic Development Committee, Room CH-14		9:00 am Chris Canty Foundation & Keep Charlotte Beautiful Historic West End Clean-up for Change Along Beatties Ford Road Corridor
4:00 pm Budget Workshop Continuation Room CH-14	Public Input Meeting, Room 267				
5:00 pm Council Zoning Meeting					

## CALENDAR DETAILS:

### **Monday, April 15**

- 3:00 pm Environment Committee, Room 280  
**AGENDA:** City-County Sustainability Plan
- 4:00 pm Budget Workshop, Room CH-14
- 5:00 pm Council Zoning Meeting

### **Tuesday, April 16**

- 7:00 pm Airport Governance Study Oversight Committee- Public Input Meeting,  
Room 267

### **Wednesday, April 17**

- 12:00 pm Community Safety Committee, Room 280  
**AGENDA:** Pedicab Ordinance

### **Thursday, April 18**

- 12:00 pm Economic Development Committee, Room Ch-14

### **Saturday, April 20**

- 9:00 am Chris Canty Foundation and Keep Charlotte Beautiful Historic West End Clean-up  
for Change along Beatties Ford Road Corridor

[Click here to view April and May calendars.](#)

## INFORMATION:

### **Continuation of April 10<sup>th</sup> Budget Workshop**

*Staff Resource: Randy Harrington, Budget & Evaluation 704-336-5013,  
[riharrington@charlottenc.gov](mailto:riharrington@charlottenc.gov)*

At the April 10<sup>th</sup> Budget Workshop, City Council was unable to complete discussion on the following agenda topics:

- Financial Partner Recommendations
- Council Referrals to the Budget Committee
  - Potential Budget Calendar Adjustments
  - School Resource Officer Program & Funding Review
  - Rental Assistance Program Funding

To complete discussion on the outstanding topics, City Council called for continuation of the Budget Workshop to Monday, April 15<sup>th</sup> from 4:00-5:00 p.m. in Room CH-14 at the Charlotte-Mecklenburg Government Center.

The Zoning Dinner Briefing meeting follows at 5:00 p.m. in Room CH-14.

### **Council Manager Relations Committee Referral**

*Staff Resource – Ron Carlee 704-336-2403, [rcarlee@charlottenc.gov](mailto:rcarlee@charlottenc.gov)*

The City Manager is referring a new item to the Council Manager Relations Committee for discussion: Quarterly Manager and Mayor/Council Update Meetings. The next scheduled Committee meeting is April 22, 2013 at 11:45 in room 280. At that meeting the Committee will also discuss the roles, responsibilities, and ethics of Council appointed committees, referred by the City Council on April 10.

### **Airport Governance Study Public Meeting**

*Staff Resource Kim Eagle 704-336-3700, [keagle@ci.charlotte.nc.us](mailto:keagle@ci.charlotte.nc.us)*

The Airport Governance Study is progressing and a public input meeting is scheduled for Tuesday, April 16, from 7:00 p.m. to 8:30 p.m., in Room 267 at the Charlotte-Mecklenburg Government Center. The April 16<sup>th</sup> meeting gives interested citizens and stakeholders the opportunity to provide comments in person to the Airport Governance Study Oversight Committee. The consultant conducting the study, Bob Hazel of the firm Oliver Wyman, will provide a brief overview of the study and then the meeting will be open for the public to comment. A three minute time limit per speaker will be in place to help ensure all who attend have the opportunity to participate. The City Clerk will provide meeting minutes that will be made available on the City's website.

Persons wishing to speak at the public input meeting can sign-up in advance by contacting the City Clerk's Office at (704) 336-2248. Meeting attendees can also sign-up to speak that evening. In addition, the meeting will be streamed-live online at [govchannel.charmeck.org](http://govchannel.charmeck.org). The meeting telecast will be archived for later viewing on the City's website.

A public comment section will be available on the Airport Governance Study web site, beginning Monday, April 15<sup>th</sup> through Monday, April 22<sup>nd</sup> at <http://airportstudy.charlottenc.gov/>. The comments received online will be forwarded directly to the study consultant for inclusion in the final report, to be issued May 1<sup>st</sup>.

A press advisory was distributed widely to the media yesterday afternoon regarding this meeting.

### **Annual Drinking Water Quality Report Posted**

*Staff Resource: Karen Whichard, Community Relations, CMUD, 704-336-4793*

[kwhichard@charlottenc.gov](mailto:kwhichard@charlottenc.gov)

The Annual Drinking Water Quality report is now posted to the CMUD website. This report is required by the US Environmental Protection Agency to notify all water users about the results of extensive water quality testing performed throughout the year.

Once again, our drinking water meets and exceeds all state and federal standards. CMUD conducted more than 150,000 tests on drinking water in 2012. These tests look for more than 150 substances, many of which occur naturally in the environment. Even the highest contaminant levels detected were well below federal limits.

This year, the EPA changed the delivery regulations to allow for electronic delivery instead of by direct mailing to all mailboxes in Mecklenburg County. This will save ratepayers approximately \$100,000. CMUD is notifying customers of the report's availability via a bill insert that will start going out in May. An advertisement will also run in the April 17 issue of La Noticia.

The Annual Drinking Water Quality report focuses on the water that is treated at one of three water treatment plants and delivered to our customers. It is one component of a larger effort to monitor and protect our drinking water supply.

Mecklenburg County Land Use & Environmental Services monitors quality in streams, creeks and lakes in Mecklenburg County. Mountain Island Lake and Lake Norman are the sources of the raw drinking water for CMUD customers.

A third group, the Catawba-Wateree Water Management Group exists to identify, fund, and manage projects that help extend and enhance the capacity of the Catawba-Wateree River to meet human water needs (water supply, power production, industry, agriculture, and commerce) while maintaining the ecological health of the waterway. This group is comprised of the 18 public utilities that have water intakes along the Catawba-Wateree as well as Duke Energy.

You can view the water quality report by visiting the [CMUD website](#). A copy of the bill insert is included in this memo.

### **Mass Mailing to Charlotte Residents Offering Private Water/Sewer Line Warranty**

*Staff Resource: Barry Gullet, CMUD, 704-336-4962, [bgullet@charlottenc.gov](mailto:bgullet@charlottenc.gov).*

The City of Charlotte received a courtesy letter earlier this month from American Water Resources (AWR). This letter is a notification that AWR will send residents a letter informing them of their responsibility for the water lines running through their property and promoting the opportunity to sign up for AWR's Water and Sewer Line Protection Program.

This is a warranty program and is not endorsed by the Charlotte-Mecklenburg Utility Department. CMUD has worked with 311 and staff in the six towns in CMUD's service area to help make sure customers understand that the warranty service is in no way affiliated with or endorsed by the City of Charlotte.

Similar service is already available from Duke Energy and Piedmont Natural Gas for gas and power lines. Charlotte residents also often get mailings for warranty coverage from private firms to cover major appliances and fixtures such as HVAC systems.

### **CATS Origin-Destination Study - Phase 2: Origin-Destination Survey**

*Staff Resource: Meghan Makoid, CATS, 704-432-3014, [mmakoid@charlottenc.gov](mailto:mmakoid@charlottenc.gov)*

On April 15, 2013, CATS' contractors RSG, Inc. and ETC Institute will continue the origin-destination study on board CATS' vehicles. This study is required by the LYNX Blue Line Extension Federal Full Funding Grant Agreement to document the transit conditions prior to construction of the LYNX Blue Line Extension. In addition, the data collected will also be used to improve the regional travel demand model, which is used to predict ridership for future capital and operating improvements. City Council approved the contract for this work on December 10, 2012.

Phase 2 of the study is a detailed origin-destination survey of customers that will collect trip information about origin, destination, boarding, alighting, trip purpose, mode of access, egress, and transfers, as well as important customer and household information like vehicle availability and household income. The study will also document park and ride usage on the bus and light rail system.

Customers who board CATS vehicles between April 15, 2013 – June 7, 2013 may be approached by surveyors at random. Surveyors will wear vests and identify that they are conducting a survey on behalf of CATS.

- If the customer has at least five minutes to complete a survey, the surveyor will verbally administer the survey to the customer. If the survey is completed on board the vehicle, the surveyor will provide the customer an incentive pass, while supplies last. For quality control purposes, a random selection of surveyed customers will then be called back by the ETC Institute Call Center to verify responses.
- If the customer does not have at least five minutes to complete a survey, the surveyor will ask the customer where they boarded, where they will exit the vehicle, any transfers they will make, and their phone number. The ETC Institute Call Center will then call the surveyed customer within 72 hours to administer the survey over the phone. These customers will not be eligible to receive an incentive pass.

- If the customer does not have at least five minutes to complete a survey and refuses to provide their phone number, they will receive a hard copy of the survey along with a pre-paid envelope for mail back return. These customers will not be eligible to receive an incentive pass.

CATS customers will be notified of this survey via **CATS Rider's Alert** ([click here to view](#)), which is attached for your reference. A copy of the survey instruments for the bus and the rail are also attached for your reference.

- **CATS Survey – Bus Version** ([click here to view](#))
- **CATS Survey – Rail Version** ([click here to view](#))

### **April 12 State Legislative Update**

*Staff Resource: Dana Fenton, City Manager's Office, 704-336-2009, [dfenton@charlottenc.gov](mailto:dfenton@charlottenc.gov)*

The **Week 11 Legislative Report** ([click here to view](#)) includes updates on bills of interest to the City of Charlotte.