



Charlotte City Council
**COMMUNITY SAFETY
COMMITTEE**

Meeting Summary for May 19, 2016

COMMITTEE AGENDA TOPICS

- I. Subject: CFD Community Programs**
Action: None
- II. Subject: Update on Revision to PVH Ordinance**
Action: None

COMMITTEE INFORMATION

Present: Julie Eiselt, Kenny Smith, Greg Phipps
Time: 12:00 pm – 1:00 pm

ATTACHMENTS

1. Agenda
2. Presentations

DISCUSSION HIGHLIGHTS

Chairwoman Eiselt called the meeting to order and asked everyone in the room to introduce themselves. She then introduced Assistant City Manager Hyong Yi who covered the meeting in Assistant City Manager Ann Wall's absence.

I. CFD Community Programs

Mr. Yi introduced Deputy Fire Chief Kevin Gordon. He reviewed the "Outreach Initiatives" presentation (copy attached). Deputy Chief Gordon discussed the programs that support their presence within the community that provides learning, health and safety opportunities for individuals. These programs include Camp Ignite, High School Summer Academy, Explorers Program, Academy of Service and Protection, Smoke Detector Placement Program, and Safe Kids. He also reviewed their Fire Education program for third graders and talked about the Juvenile Fire Setter Program that juveniles are sent to by the court system. The Committee then reviewed a video about their youth programs (link to video - <https://youtu.be/YHOGI9r2gTk>).

Community Safety Committee

Meeting Summary for May 19, 2016

Page 2 of 2

The Committee thanked Deputy Chief Gordon for his presentation and information.

II. Update on Revision to Passenger Vehicle for Hire (PVH) Ordinance

Mr. Yi then introduced Thomas Powers and Officer Daniel Buckley to discuss the next agenda item. Mr. Powers thanked the Committee for their time and began reviewing the “PVH Ordinance” presentation (copy attached). He reminded the Committee of the two different PVH models they are currently seeing – regulation and deregulation. Staff is proposing a hybrid of these two models, so instead of regulating everything we are looking at just regulating the public safety. The emphasis would be if it is not about public safety it is not necessary for the PVH office to enforce. Mr. Powers read through the staff recommendations based on community feedback and the different options staff can support. He also read through the recommendations from the community feedback that staff does not support.

Mr. Powers reviewed the comparison charts for the current PVH Ordinance and the proposed PVH Ordinance, as well as the comparison to the Transportation Network Companies statute. The staff brought forth additional recommendations to include; creating new service classifications, consolidate/eliminate old service classifications, additional items for background checks, expanded use of technology in vehicles including eliminating two-way radio requirements and some additional changes related to the PVH Board.

The Committee thanked staff for the information and Chairwoman Eiselt adjourned the meeting at 1:05 p.m.

Community Safety Committee
Thursday, May 19, 2016; 12:00 – 2:00 p.m.
Room 280

Committee Members: Julie Eiselt, Chair
Al Austin, Vice Chair
Claire Fallon
Greg Phipps
Kenny Smith

Staff Resource: Hyong Yi, Assistant City Manager

AGENDA

I. Update on Revision to PVH Ordinance

Staff Resource: Thomas Powers, City Attorney's Office

In April, staff provided a briefing on the update of the Passenger Vehicle for Hire (PVH) ordinance including industry input. The Committee provided direction to proceed with the updating of the ordinance. Staff will inform the Committee of PVH best practices, provide recommendations for potential revisions to the PVH ordinance, and seek guidance regarding the recommendations.

Action: No official action needed; requests for feedback.

II. CFD Community Programs

Staff Resource: Deputy Chief Kevin Gordon, Charlotte Fire Department

Charlotte Fire Department has made concerted efforts to provide community outreach initiatives that target our citizens and youth. Staff will review these activities that support our presence within the community and that provide learning, health and safety opportunities for individuals.

Action: None, for information only.

Next Meeting: Thursday, June 16 at Noon in Room 280

Distribution: Mayor/City Council
Bob Hagemann
Jon Hannan

Ron Carlee, City Manager
Stephanie Kelly
Community Safety Cabinet

Executive Team
Kerr Putney




CHARLOTTE.

Charlotte Fire Department

Community Safety Committee
"Outreach Initiatives"


CHARLOTTE.

Camp Ignite



August 5-8, 2016

- Girls in grades 9-12 eligible to participate in this free program.
- Campers train alongside professional firefighters as they safely learn skills including rappelling, search and rescue, climbing ladders and more.
- First camping experience took place in 2015 with 23 participants.

2



High School Summer Academy July 11-15, 2016

- This program is a one week, hands on course for students who are interested in fire protection careers.
- Qualifications
 - Must be entering 10th, 11th, or 12th grade.
 - No arrests.
 - 2.0 GPA
 - No out of school suspensions for previous school year.
- Previous 2 years, 16 students (8 per year)

3



CFD Explorers Program

- Originated in 1982 to provide fire service "career awareness" to young men and women.
- Over 33 years, the program has served nearly 500 participants.
- Utilizes classroom lectures, practical applications, and more.
- Open House September 19 @ 10AM.



4



Academy of Service and Protection

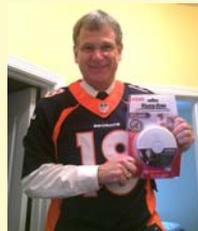
- Will provide students an opportunity to explore careers in the public safety sector.
 - CFD is a partner with CMS
 - Course curriculums will lead toward certification in either Fire, Law Enforcement/BLET, or Pre-hospital medicine/EMT, with each track tying directly to Central Piedmont Community College's "Career and College Promise" program.



5



Smoke Detector Placement Program



- Smoke alarm placement program at CFD provides smoke detectors, carbon monoxide detectors, unit installation and education to over 8,000 homes each year.
- The detector distribution program helps us accomplish our primary mission to "preserve life and property through rapid emergency response, code enforcement, education and planning."

6



Safe Kids Member

- CFD is a member of the Safe Kids initiative.
- Safe Kids is a global organization dedicated to protecting children from unintentional injury.
- Safe Kids provides car seat installation, bike helmets, choke prevention education, etc.
- CFD prevention offers Fire Safety Outreach including home safety and burn prevention.

7



Fire Education Program

- CFD has provided fire education to over 15,000 third graders and continues to do so on a yearly basis



8



Juvenile Fire Setter Program

- Assists juvenile intentional fire setters who are sent to CFD by the court system by providing prevention education.
- CFD serves approximately 95 juveniles each year as a part of the program.

9



Safe Place Initiative

- Fire stations are designated sites for Project Safe Place.
- Provides resources to at risk youth or children in crisis situations.



- Part of a national network to ensure health and safety.

10



Charlotte Fire Department Youth Programs

Lets now watch the video we created with the assistance of Corporate Communications:

<https://youtu.be/YHOGI9r2gTk>



CHARLOTTESM

Passenger Vehicle For Hire
("PVH") Ordinance
Community Safety Committee
May 19, 2016

By:
Thomas Powers III
Daniel Buckley

Presentation Outline

- Current PVH Models
- Proposed PVH Office Model & Philosophy
- PVH Staff Recommendations Based On Community Feedback
- Comparison to Current PVH Ordinance and Transportation Network Company Statute
- Additional PVH Staff Recommendations
- Duration of Permits Comparison
- Next Steps/Questions/Comments



- Regulation Model
 - Maintain status quo
 - Set minimum standards
 - Fare, safety, driver training, vehicle types
 - Conduct enforcement
 - Incorporate transportation network companies
- Deregulation Model
 - Repeal ordinances
 - Allow free market to regulate

- Model
 - Transitions to Audit/Enforcement role
 - Audits company records for compliance
 - Conducts enforcement through citations
 - Receives applications
 - Companies obtains applicant's records
 - Companies submits applicant's paperwork
 - Performs fingerprint check
 - Typically two weeks for SBI notify PVH

- Philosophy
 - Only ensuring the public's safety
 - Safe vehicle with a safe driver
 - No advocacy for PVH companies or drivers
 - No responsibility for success or failure of business plan or market performance for PVH companies or drivers



PVH Staff Recommendations Based On Community Feedback

	STAFF SUPPORTS
Allow Advertisement On PVH Transportation	YES
Eliminate City Inspections*	YES
Eliminate City's Driver Training Class*	YES
Require SC/NC DMV Inspections Only	YES
Standardized 10yr Vehicle Age Limit (Excludes Disability Transportation)	YES

*Eliminates \$50 fee paid by vehicle owner

*Eliminates \$120 fee paid by driver



PVH Staff Recommendations Based On Community Feedback

	STAFF SUPPORTS
Eliminate Taxi Rates*	YES
Eliminate Requirement To Submit Nonmetered Rate Sheets*	YES
Reduce Thirty Taxi Cab Requirement	YES
Create Uniform Citation Amount	YES
Eliminate PVH Progressive Penalties	YES

*Companies shall provide notice of the advertised rates



Recommendations Based on Community Feedback. . .continued

	STAFF SUPPORTS
Extend Duration of Permits and Certificates*	NO
Reinstate Temporary Driver's permits**	NO
Permit parking at metered spaces	NO
Eliminate Manufacturer's Date for Vehicle Age	NO
Eliminate taxi cab color scheme requirement	NO
Remove Nonmetered Vehicles from ordinance	NO
Separate PVH Ordinance for Black Cars, Taxi Cabs, Shuttles, and Contract from ordinance	NO

*Budgetary concerns with application submissions increasing or decreasing on a year-to-year basis

** Shorter permitting process negates need. 498 temporary permits issued between FY09 and FY11



Comparison to Current PVH Ordinance

	Current Ordinance	Proposed Ordinance
Regulates Companies/Fee Amount	Yes (\$675)*	Yes (\$475)
Regulates Drivers/Fee Amount	Yes (\$90)*	Yes (\$65)**
Regulates Vehicle Owners/Fee Amount	Yes (\$85)*	Yes (\$95)
Annual Permit Renewals	Yes	Yes
T-Tag/Z-Tag Requirement***	Yes	Yes
Insurance Minimums***	Yes	Yes
State vehicle inspections	Yes	Yes
Fingerprint Checks	Yes	Yes
City-provided Driver Training	Yes	No
City inspections	Yes	No

* New application amount only

**Includes \$15 Permit Fee Required by state statute

*** Set forth by state statute



Comparison to Transportation Network Company Statute

	TNC Statute	Proposed PVH Ordinance
Regulates Companies	Yes	Yes
Company Permit Fee	\$5000 (State)	\$475 (City)
Regulates Drivers	Yes	Yes
Regulates Vehicle Owners	No	Yes
Drivers/Vehicle Owners Permit Fee	\$0	\$65*/\$95
Annual Permit Renewals	Yes	Yes
Insurance Minimums**	Yes	Yes
State vehicle inspections	Yes	Yes
Third Party Background Checks	Yes	No
Fingerprint Checks	No	Yes
T-Tag/Z-Tag Requirement**	No	Yes

*Includes \$15 Permit Fee Required by state statute

** Set forth by state statute

Additional PVH Staff Recommendations

- Create new service classifications
 - Metered: Service pursuant time or distance rate
 - Nonmetered: Service pursuant to agreement
 - Agency: Service through public agency (CMS & DSS)
- Consolidate/eliminate old service classifications
 - Taxicab
 - Contract
 - Shuttle van
 - Para-transit
 - Nonmetered
 - Limousine/limousine sedan

- Background Checks
 - Fingerprint check every three years
 - Current practice: Fingerprint check for a new application but no additional fingerprint check as long as permit/certificate is renewed annually
 - Misdemeanor/felonies – violent acts
 - From date of application: Indefinite look back
 - Misdemeanors/felonies - nonviolent acts
 - From date of application: 10 year look back
 - Traffic offenses
 - From date of application: 10 year look back

Additional PVH Staff Recommendations . . . continued

- Company obligation to show PVH Office
 - 10 panel drug testing of drivers
 - Driver training*
- Expand use of technology in vehicles
 - Authorize additional types of electronic card devices
 - Authorize Virtual Taxi Cab meters
 - Authorize vehicle infotainment systems
 - Authorize digital manifest
 - Eliminate two-way radio requirement
- Align antique vehicle definition with N.C. DMV



* City sets forth guidelines/parameters for company to meet

Additional PVH Staff Recommendations . . . continued

- PVH Board
 - Only hears appeals and makes recommendations
 - Eliminate authority
 - To set taxi cab rates
 - To assess usage of alternative fuel PVH vehicles
 - Reduce from 11 members to 5 members
 - One Company Rep
 - One Driver/Vehicle Owner Rep
 - One Tourism Industry Rep
 - One Persons With Disabilities Rep
 - One Citizen User Rep
 - Do not fill all vacant positions





Duration of Permits Comparison

	Charlotte	Austin	Jacksonville	Memphis	Portland
Company Certificate	1yr	1yrs	One Time Application	1yr	1yr
Vehicle Permits	1yr	3 months	1yr	1yr	1yr
Driver Permits	1yr	2yrs	5yrs	1yr	1yr
Audit/ Enforcement System	Yes*	No	No	No	Yes
Tracking System	No*	Yes	Yes	Yes	No

*Based upon future practice and procedure

Next Steps

- June
 - Committee receives proposed PVH ordinance draft
- June/July
 - Council receives dinner briefing
- July/August
 - Council votes on proposed PVH ordinance draft
- September
 - Proposed PVH ordinance becomes effective

- QUESTIONS/COMMENTS?

