



Community Safety

FY2016 Strategic Focus Area Plan

“Charlotte will be one of America’s safest communities.”

Community Safety is one of the major priorities for the City of Charlotte. The City’s goal is to create a community where residents and visitors feel safe in their homes, their neighborhoods, their workplaces, and the areas where they shop and play. This will be a community where citizens are actively encouraged to participate in promoting safety through the Police Citizens Academy, neighborhood watch, community meetings, and fire prevention programs. City agencies should engage and solicit the priority public safety concerns of the citizens they serve. Citizens will have confidence in the integrity, professionalism, and training of their City agencies resulting in strengthened neighborhoods and reduced crime. Safe and vibrant neighborhoods and business corridors will help to drive economic development throughout the City, creating job opportunities and sustained growth for this community.

FY2016 Initiatives	Key Indicators
Reduce crime rate	<ul style="list-style-type: none"> • Reduced numbers of reported UCR Part One Crimes; rate of Part One Crimes per 100,000 population • Increased investigator clearance rate percentage for arson, robbery, burglary, and larceny from vehicle cases
Enhance citizen perception of safety	<ul style="list-style-type: none"> • Maintain or improve survey ratings on citizen satisfaction and perception of safety in neighborhoods • Increased number of fire code inspections conducted within state mandated frequencies
Develop a workforce that is reflective of the community’s demographics	<ul style="list-style-type: none"> • Recruit women and minorities in police officer and firefighter applicant pools
Improve response times for emergency calls	<ul style="list-style-type: none"> • Improved Fire and Police response time from answering the 911 call to on-scene arrival
Develop infrastructure that promotes a safer community	<ul style="list-style-type: none"> • Number of sidewalks and bikeways installed • Implement technology that assists in crime reduction, fire protection, and citizen perception of safety • Improved safety of pedestrian crossings • Number of operational streetlights
Enhance emergency preparedness	<ul style="list-style-type: none"> • Conduct annual Disaster Preparedness Public Education Activities • Develop Incident Action Plans for significant events