



PASSENGER VEHICLES FOR HIRE UNIT
Charlotte-Mecklenburg Police Department
4150 Wilkinson Blvd, Charlotte, NC 28208

**CUSTOMER
COMMENT/COMPLAINT FORM**

The Passenger Vehicles for Hire Office works to ensure the best possible for-hire transportation service is provided to all citizens and visitors. Please let us know about any exceptional service or problems you experience. Attach additional sheets if necessary to give a complete description of events.

(Please mail or deliver to the address shown above.)

Date of Occurrence:	Time of Occurrence:	Today's Date:	
Name of Company:			
Name of Driver:		Driver Permit No.:	
Vehicle No.:			
Customer Contact Information:			
Name:		Telephone Number(s):	
Street Address:	City:	State:	Zip:
Comment/Complaint:			
Disposition:			
PVH Inspector:		Date Completed:	

The Passenger Vehicle for Hire Office conducts all business by appointment.

Monday through Thursday, 8:00AM -11:00AM, and 12:30PM - 4:00PM,

And 8:00AM -11:00AM on Friday

PVH Inspectors: 704-398-6776, 704-395-6477, 704-398-6764, or 704-398-6748

(Rev. 09-2011)